

# Dublin Inner City Partnership

## Progress Report 2000

DICP  
Equity House  
16 Upper Ormond Quay  
Dublin 7

## **Table of Contents**

<b>Key Milestones in 2000</b> .....	<b>1</b>
<b>Employment &amp; Enterprise</b> .....	<b>2</b>
<b>Inner City Employment Service</b> .....	<b>2</b>
<b>Employer Liaison Officer</b> .....	<b>6</b>
<b>Gateway Project</b> .....	<b>6</b>
<b>Pre-Enterprise</b> .....	<b>6</b>
<b>Education and Training</b> .....	<b>8</b>
<b>Community Development</b> .....	<b>11</b>
<b>Community Networks</b> .....	<b>12</b>
<b>Partnership Outcomes</b> .....	<b>16</b>
<b>Evaluation</b> .....	<b>16</b>
<b>Communications Strategy</b> .....	<b>17</b>
<b>Conclusion</b> .....	<b>17</b>
<b>Appendices</b> .....	<b>18</b>

## **Table of Tables**

Table 1 ICES Job and Training Placements for 2000.....	2
Table 2 Male Age Profile of ICES Clients Placed during 2000 .....	3
Table 3 Female Age Profile of ICES Clients Placed during 2000 .....	3
Table 4 Breakdown of long-term unemployed placements by gender .....	3
Table 5 Unemployment Category of ICES Clients Placed during 2000 .....	3
Table 6 Unemployed Category of Placements by Gender.....	3
Table 7 Education Category of ICES Clients Placed during 2000 .....	3
Table 8 ICES Staff Recorded Employer Contact Analysis for 2000.....	3
Table 9 Placements on to the Back-to-Work (Enterprise) Allowance Scheme .....	6
Table 10 Placement by ICES Centre .....	21
Table 11 Age & Gender Profile of ICES Clients Placed during 2000 .....	21
Table 12 Unemployment Category of ICES Clients Placed during 2000 .....	22
Table 13 ICES Staff Recorded Job Seeker Client Actions Analysis for 2000.....	22

This report reviews the progress of DICP-supported activities during 2000.

## Key Milestones in 2000

The latter half of the year represented a significant challenge, in that it was a transitional period between the completion of the Local Development Programme and the commencement of the new Social Inclusion Programme under the National Development Plan for 2000-2006.

This necessitated lengthy consultation around the development of a new DICP action plan, which was agreed by the Board in June 2000. The document was finalised only after a thorough process of discussion and analysis, to which all relevant local players were invited to contribute. Developed in relevance to a changing local environment, it presents a new six year strategy for regeneration in the inner city. This latest plan is the fourth DICP strategy plan since being set up in 1991.

An external review of the DICP was carried out by Eustace Patterson Consultants to assess the Partnership's impact and effectiveness in the community. The document overviews DICP operations since 1991, highlights strengths of the model and makes recommendations for the Partnership's future role in local development.

Professor Joyce O'Connor of the National College of Ireland (NCI) joined the Board as the new Independent Chair, replacing Mark Hely-Hutchinson who resigned last year, while Ashling Kavanagh stepped into the role of Education Co-ordinator.

Energy spent on lobbying for a retention of workers on the Whole-time Jobs Initiative had a satisfactory outcome, with the extension of the initiative and talks around the introduction of a 'high support' programme for those unlikely to progress.

A new arts and culture network has been established under the supervision of CAFÉ.

The Inner City Employment Service placed 570 local people in jobs, and 253 people in FÁS traineeships. Pre-enterprise services registered 226 people for the Back to Work (Enterprise) allowance, while the commercial enterprise support service states in its annual report that it aided the creation of 60 full time and 4 part-time jobs.

Educational initiatives in local Primary schools and supporting computerisation continued to develop during the year. A pilot programme was introduced to combat discrimination and promote integration of refugees and asylum seekers into the educational system.

Further anti-discrimination work was undertaken by the Sports Against Racism in Ireland (SARI) campaign and by the Association of Refugees and Asylum Seekers in Ireland (ANASI).

Support for the development of standards and provision of childcare locally was provided through research, technical assistance, support for strategic plans and training for managers. The Inner City Childcare Network undertook a number of tasks during the year with assistance from DICP, notably two information seminars and publication of a local directory.

The four networks operating in each quadrant of the inner city have developed plans relevant to the needs of their local areas, and will be supported in implementing these strategies by DICP.

A number of other groups were supported to undertake feasibility studies and development plans, which will assist with long-term planning and monitoring the pace of the development process locally.

Infrastructural development projects are taking place in various areas of the inner city, with support from DICP, including the St. Catherine's Combined Centre, the Phoenix Centre in Manor Street, Ringsend Community Centre and Fountain Resource Centre.

The main body of this report is divided into three parts, pertaining to the Partnership's strategic priorities, which cover:

Employment & Enterprise  
Education & Training  
Community Development

### Equality Principles

The work of the DICP is guided by an agreed series of operating principles that ensure equality in all actions and transparency of structures. All activities supported by DICP must:

- ? Benefit disadvantaged inner city residents.
- ? Ensure sustainable development.
- ? Achieve equality of treatment, access and opportunity for local people.
- ? Promote participation by local residents.
- ? Oppose discrimination and compulsion.
- ? Demonstrate accountability in the allocation, use and deployment of resources.
- ? Identify intended beneficiaries.

## Employment & Enterprise



### Inner City Employment Service

The data detailed in this section was compiled by DICP from information entered by ICES staff and subsequently gathered by the FAS Holos IT System.

The rapid development of ICES from its roots as a job placement service in a number of community centres, into a fully comprehensive employment placement and guidance service for the local community, has had a tremendous impact on the local unemployed population.

Outcome figures rank ICES as one of the most effective local employment services in any Partnership area. Almost two thousand (1,970) inner city job seeker clients were placed in jobs, self-employment, on FAS Community Employment, on Job Initiative and on FAS Training Programmes during 2000.

An additional 845 people were placed on a range of individualised progression pathways prior to entering (or re-entering) the labour market.

**See Appendix I for a full breakdown of placements by ICES Centres.**

Table 1 ICES Job and Training Placements for 2000

Placement Rates	Annual Total
Jobs	570
CE	905
Job Initiative	138
FÁS Training Placements	253
Self-Employment	104
Recorded ICES staff activities associated with all above placements	2179

ICES continues to exceed placement targets. The actual number of job placements (570) compares very favourably to the target set for the year (480). And while there was a target of 120 placements on FÁS traineeships, the actual outcome was 253.

Notwithstanding these successes, staff have paid close attention to emerging issues. During the year dramatic changes in the ICES client caseload were highlighted by personnel. Mediation support and guidance to address acute socio-economic and personal situations consumed a large portion of ICES staff time.

The concept of 'high support' services for specific unemployed clients was theoretically discussed, but not defined, by a wide range of organisations and officials of relevant Government Departments.

The implications of actions taken by the Department of Social, Community & Family Affairs, and other State sector service providers, in relation to the Government's targets contained in the National Employment Action Plan have influenced the ICES quantitative achievements for the year 2000. The initial effects on inner city residents of the

associated FAS/LES Framework Agreement have also influenced the ICES quantitative achievements during the year.

The continuing lack of provision of a dedicated, integrated, State-resourced, Job Training and Education Centre for inner city unemployed residents that would provide client focused, dynamic courses and pre-employment programmes relevant to the current labour market needs, and that could also offer radical solutions to respond to the current client needs, has hindered the development of ICES services and client progression options.

There were 845 people on the active caseload as of December 2000, of which 55 per cent were long-term unemployed. The gender ratio was 60:40 male:female, and 14 per cent were single parents.

One third of clients placed during the year were educated only to Primary Level, and twenty per cent were educated to Leaving Certificate Level.

**Technical Information**  
 - Source of ICES quantitative data within this document: FAS Holos IT System  
 - Date of compilation of annual data by FAS IT Section: 31<sup>st</sup> December 2000  
 - Date of draw-down of information by DICP: 2<sup>nd</sup> to 5<sup>th</sup> January 2001

**Table 2 Male Age Profile of ICES Clients Placed during 2000**

Males	Total Client Caseload	Per cent
Totals	719	36.49%
Under 18	20	2.78%
18 to 24	141	19.61%
25 to 34	159	22.11%
35 to 45	201	27.95%
Over 45	198	27.53%

**Table 3 Female Age Profile of ICES Clients Placed during 2000**

Females	Total Client Caseload	Per cent
Totals	1251	63.5%
Under 18	7	.55%
18 to 24	218	17.42%
25 to 34	492	39.32%
35 to 45	393	31.41%
Over 45	141	11.21%

**Table 4 Breakdown of long-term unemployed placements by gender**

LTU Totals	% of Caseload	Total Males	Total Females
839	42.58%	523	316
		62.33%	37.66%

**Table 5 Unemployment Category of ICES Clients Placed during 2000**

	Total	% of Caseload
Single Parent	768	38.98%
Unemployed over 6 Months	26	1.31%
Young Unemployed	193	9.79%

**Table 6 Unemployed Category of Placements by Gender**

	Males	Females
Single Parent	7 (.91%)	761 (99.08%)
Unemployed over 6 Months	12 (46.15%)	14 (53.84%)
Young Unemployed	109 (56.47%)	84 (43.52%)

**Table 7 Education Category of ICES Clients Placed during 2000**

Education Level	Total	% of Caseload
Primary level	663	33.65%
Junior level	178	9.08%
Group level	149	7.5%
Inter. Level	220	11.1%
Leaving level	368	18.68%
Third Level	57	2.89%
Unknown & other levels *	335	17%

**Co-ordinator's Comment:** The % figure in the 'Unknown & Other' category appears excessive. Further local monitoring is required.

**Table 8 ICES Staff Recorded Employer Contact Analysis for 2000**

Total Number of Contacts Recorded	1,091
Job Placement Related Contacts	1,073
Additional Contacts with Employers	18

**Diagram A ICES Employment Centre Locations**

<b>North West Dublin 7</b> Northwest Inner City ICES Mgr Joan McSweeney	<b>North East Dublin 1 &amp; 3</b> Inner City Renewal Group Manager Ruth Lawler
<b>South West Dublin 8</b>	<b>South East Dublin 2 &amp; 4</b>
Connolly Information Centre Mgr Elaine Mulvaney	St. Andrew's Resource Centre Manager Betty Ashe

In addition to these quantitative outcomes, there were a number of developments within individual ICES centres. Negotiations took place and a consensus was reached on codes of use for the CDB system to harmonise returns. A weekly mediator's report form was designed and is in use, and there was a number of staff changes.

A major change during the year was the removal of the Managers' caseload, in recognition of their role in managing the centre. This was received positively by Managers themselves and has allowed them to develop their role and enhance the service.

**The change in DICP policy in recognising the role of the LEC Managers has had a major impact in consolidating the ICES as a city wide integrated service while allowing the individual LECs to retain their identity unique to their catchment area.**

**(St. Andrew's ICES Centre)**

The centres were active in promoting traineeships designed to meet the needs of local employers in particular sectors who have staff shortages, i.e. construction and retail.

All Centres developed action plans during the year, which informed the overall ICES action plan.

**North West Inner City****ICES Centre**

There was a number of staff changes in this ICES centre during the year, most notably the resignation of Noel McNamara who had been Manager of the service since its inception in 1996. The Employment Guidance Advisor was promoted to the position of Manager in December, and the resulting EGA vacancy will be addressed in 2001.

A total of 281 new jobseeker clients registered with the service during the year. Many new registrations were prompted by ICES staff outreach activities in the area, such as participation in the Department of Social, Community & Family Affairs' two day event in March where they met with long-term unemployed clients. This resulted in 20 new registrations. Similar events were held in May and June.

**Jobseeker clients are offered a range of services as part of their progression towards employment including specialised job placement mediation, employment guidance, access to traineeships, training and education courses, personal development, CV preparation, interview preparation and self-employment support.**

Staff met with local CE supervisors in May, and designed a questionnaire for CE projects to obtain profiling information. They met with the Men's Transition Group in Focus Housing which resulted in further new registrations, and outlined options at a seminar for Jobs Initiative workers in the Parishes Employment Network. Nine clients commenced the FIT programme with the support of NWIC ICES. Promotional work was carried out for the Construction Skills Traineeship, including a local mailshot and poster exercise. Linkages were developed with appropriate referral organisations, such as Coolmine House, Goirtin and Spirasi. An information brochure was produced by the centre for distribution at outreach events. A series of staff training workshops was organised by the Manager to explore various aspects of working with clients with mental health problems. A follow-up session on supporting clients with alcohol problems was held in December.

North West Inner City ICES exceeded targets for new registrations and placements this year. The Employment Guidance Advisor in NWIC ICES saw a total of 112 clients during the year, and was very involved in the FIT initiative. This work included promotion of the initiative, corresponding with interested clients, local advertisement, outreach to local projects and a CDB search. Clients were assisted to prepare for assessments and were given feedback after the tests on a one-to-one basis.

**Connolly Information Centre****ICES Centre**

The Connolly ICES Centre conducted outreach with various organisations over the 12 month period, including the Oliver Bond Addiction Programme. They identified that clients were not ready for work on a mainstream CE programme, and consequently the Addiction Programme set up a special CE scheme in March 2000, which is a stabilisation/recovery programme for people who are drug free or stabilised.

ICES staff met with groups from St. Teresa's Gardens to share information about the employment service. Discussions took place with regard to establishing an ICES outreach office in the flat complex, and the community centre was made available for such purposes. Four hundred leaflets were distributed in the area in November to invite residents to an information session in the local community centre. Links will also be developed with the new CE scheme in the flat complex. Clients of the Merchants Quay Project were supported through an information session and appointments with ICES staff.

Two information sessions were provided to Dominic Street Youthreach Centre to facilitate participants seeking work experience. ICES staff will continue to support the trainees as they near the completion of their training. Outreach work was also carried out with Soilse, FÁS Asylum Seekers Unit, Bridgefoot Street residents, and Fountain Resource Group (Enterprise Support Service).

Connolly ICES successfully assimilated many of the recommendations made in the 1999 ICES evaluation ? such as changing the coding of the FÁS IT system, staff training and workshops, Service Level Agreement, capturing qualitative activities, and improving internal reporting procedures. Objectives for 2001 include the establishment of outreach clinics in the local community, staff workshops on the subject of the high support programme and the National Employment Action Plan, the establishment of an employer panel, and developing feedback mechanisms for jobseeker and employer clients.

The single biggest activity in which the EGA was involved this period was the FIT initiative, for which 19 people from the south west inner city catchment area applied. There are now 14 people undertaking courses in quality assurance, technical support, and PC maintenance.

**Inner City Renewal Group****ICES Centre**

During the year ICRG placed 144 clients in jobs, and a further 325 clients into interventions such as CE, JI and FÁS training. In fact, more clients were placed into jobs and interventions in 2000 than in any previous year.

**The backdrop to this end of year report is one of an expanding economy with unprecedented growth, an economy that is suffering such staff shortages that state sponsored recruitment drives in both EU and non-EU countries are becoming a norm. At the same time in some flat complexes in areas of the north-east inner city, 60% of residents are long-term unemployed.**

The profile of the ICRG's client caseload is indicative of why so many residents of the area are not benefiting from the economic prosperity affecting the country generally. An analysis showed that almost half of ICRG clients during 2000 were long-term unemployed (more than twelve months); 33 per cent were lone parents; 45 per cent have no second level qualification and a further 18.5 per cent have no formal education.

The centre was involved in initiatives with FÁS, Dublin Corporation, other ICES centres, the CDVEC and retailers in Henry Street/Mary Street area. Staff changes took place, including the resignation of two Mediators, and the recruitment of an Employment Guidance Advisor in June 2000. Outreach activity included visits to projects and services operating locally by the Employment Guidance Advisor, who maintained contact with FIT and Construction Skills clients to prevent dropout.

ICRG campaigned to the Department of Education & Science to set up an Education Task Force in the area. The ICES Manager is involved in the ICON multi-cultural working group, and was elected to the board of The Employment Network.

ICRG has established a computerised database framework that will facilitate the gathering of information on vacancies notified to the centre. The Centre proposes that research is commissioned immediately to establish the employment service needs of refugees and asylum seekers in the inner city.

Following a month-long induction training programme, the Employment Guidance Advisor undertook extensive outreach with relevant community and statutory organisations in the area. The EGA had 22 clients during her initial six month period of employment, of which 14 were FIT-related.

**St. Andrew's Resource Centre****ICES Centre**

St. Andrew's ICES Centre notes that the availability of low-skill employment is decreasing as companies involved in finance/banking and high tech industries are moving into the area. Upskilling for local people cannot move at the pace of the commercial sector. The Centre is promoting the idea of a training facility specifically for the community sector, which will be able to deliver training quickly and on a needs basis.

St. Andrew's client caseload was strongly influenced during 2000 by changes in statutory policy.

**The introduction of the National Employment Action Plan and its actions has dramatically reduced the figures on the live register. Long term unemployed have been pushed into the service making them reluctant clients with no motivation and little or no education or skills..In the past the service to our target groups has been to provide intensive mediation with progression leading to placement. This is no longer the case as we are now working with clients whose needs we do not have the expertise or resources to advance.**

St. Andrew's Resource Centre was first established in 1973, and has developed its provision of services over the years. Running alongside the Inner City Employment Service are a range of adult education classes, a jobs club, welfare rights services, pre-school crèche, a day Centre for the elderly, heritage project and facilities for youth and community organisations.

The Career Awareness Programme (CAP 2000) run by St. Andrew's during the summer months was a success, providing opportunities for development for Leaving Certificate students and others.

The Employment Guidance Advisor had 160 clients over the year, and was especially busy with the FIT initiative between July and September. The EGA was also involved in providing guidance for CAP participants, providing career advice for Second Level students in the CBS, and guidance with Post-Leaving Certificate students.

Bank of Ireland/National College of Ireland is running its financial services training initiative for the second year and a number of clients are due to commence course in 2001.

**Employer Liaison Officer**

The Employer Liaison Officer (ELO) continues to provide an inner-city wide service on behalf of ICES. A review of operations took place at the end of June. The ELO aims to implement the FIT programme and develop local labour initiatives. So far, outcomes include identifying blocks to clients seeking access to FIT and delivery agents for the programme.

**Fast-track to Information Technology**

Two FIT training programmes started in the inner city in St. Andrew's Resource Centre and Ringsend Technical College. The Employment Guidance Advisors from the four ICES centres carried out the screenings, while the ICES Employer Liaison Officer took primary responsibility for setting up the courses.

**Local Labour Initiatives**

A small number of ICES clients are participating on the traineeship programme agreed by ICES, FÁS (Jervis Street), the Henry Street/Mary Street Partnership, and local retail employers commenced. The operation of the programme did not materialise as originally anticipated by ICES staff.

Six local people successfully completed a Construction Skills Training course in the Ballyfermot FÁS Training Centre. The course was a joint initiative between FÁS, the Construction Industry Federation, ICES and Dublin Corporation.

**Gateway Project**

At present there are 14 women attending the Gateway Project, a pre-employment training programme designed specially for women. Participants undertake, among other things, ECDL examination and Pitman typing, book-

keeping, Maths, English and office practice. All modules are NCVA accredited. Individual progress reports are prepared for each participant.

**From the feedback the staff are receiving from the participants, it is evident that our six special needs participants, (along with the rest of our participants) are finding the support of the other participants encouraging and inspirational.**

Management maintains good linkages with local organisations, including Chrysalis, The Snug, the Homeless Initiative, Ana Liffey Drug Project, and MABS, as a means of supporting participants.

Some obstacles with which management has had to contend include low levels of concentration among some participants due to personal problems, dropout of participants, and differing educational and ability levels in the group.

There are currently two free places on the programme. One participant left to attend a FIT course, while a number of others left due to personal problems. Training will continue in 2001 and participants will be supported in interview skills, CV writing, and work experience. The North West Inner City ICES Centre will also assist with participants' progression. An evaluation process is underway within Gateway to measure performance and client outcomes.

**Pre-Enterprise**

During the year the DICP contracted Pre-Enterprise Service Providers were:

Larkin Unemployed Centre

Fountain Resource Group

Between them the organisations registered a total 226 people for the Back to Work (Enterprise) allowance.

Initial information would indicate that the majority of DICP Pre-Enterprise clients were directed to the service by the Department of Social, Community and Family Affairs Jobs Facilitators based in the four Employment Exchanges appropriate to inner city unemployed residents.

The joint DICP and Northside Partnership case study on the pre-enterprise service was completed by WRC, while TASC completed an evaluation of the Enterprise Support services. DICP has been discussing the recommendations of the various evaluations with its service providers.

**Table 9 Placements<sup>1</sup> on to the Back-to-Work (Enterprise) Allowance Scheme**

Larkin	FRG	Total
78	148	226*
34.51%	65.48%	100%

Department of Social, Community & Family Affairs Back to Work (Enterprise) Allowance Scheme

<sup>1</sup> Returns compiled from client registration data supplied to the DICP by the contracted Service Providers.

### Fountain Resource Group

The Fountain Resource Group noted a steady interest in Back to Work Allowance during the year.

### **The variety of start-up businesses is like an A-Z Directory — from Artistic Directors to Graphic Artists, Musicians to Trades and Website Designers...**

Support covers book-keeping, marketing and promotion, business plans, referral to the Larkin Centre's Induction course, and nomination to the Larkin's one year pre-enterprise course.

Fountain Resource Group availed of the DICP Discretionary fund on occasion for fees or specialised courses. Tracking is a central element of the organisation's workload to ensure that recipients of the Back to Work (Enterprise) Allowance are in a position to receive part two of the allowance.

**The Irish economy may be very good, but it is also very cut-throat. This often means that start-up enterprises can be kept very busy but not always making a profit. However the stigma of being unemployed is very strong and the vast majority of clients do not want to return to it, even if they are only keeping their head above water.**

Fountain held 496 interviews, of which 100 were with women.

### Larkin Unemployed Centre

The Larkin Unemployed Centre had 206 clients and accessed £23,788 funding for them. Twenty-four participants on the Pre-enterprise Programme run in the Larkin Centre saw it through to completion, from an original group of 27 (two went into employment, one returned to BTWEA). Of the 24 who completed the programme, 22 returned to BTWEA and continue to work on their own business projects.

All programme modules were completed, including Business Finance, Health & Safety, Insurance, Marketing, in addition to individual business meetings. A final evaluation of the whole programme will be carried out early in 2001.

All participants have set up a bookkeeping system for their businesses and are now familiar with the tax system.

A Back to Work Enterprise Allowance Induction Programme ran, jointly financed by DICP and the Department of Social, Community & Family Affairs. Fifty-nine people attended the full programme, while 98 attended the Finance module, and 78 attended the Marketing module. Participants were referred to the course by the Larkin Centre, the Fountain Resource Group and the Department of Social, Community & Family Affairs. Assessment questionnaires indicated that most participants found the course useful and informative, though in future a more central venue could increase the number of participants.

### Commercial Enterprise

Inner City Enterprise provides a commercial starter enterprise support service in the inner city on behalf of DICP. Demand for the service continued at similar levels to previous years. ICE carried over 83 clients from 1999 and dealt with 196 new enquiries. Although traditionally the majority of ICE clients are male, this year there was noticeable increase in the number of enquiries from women, which accounted for 43% of all new enquiries.

ICE undertakes promotional activities to generate demand, and also accepts referrals from other inner city organisations. In 2000, ICE provided £46,000 direct financial assistance to clients and approximately 5,000 hours of advisory support. ICE assisted other clients to access £53,000 in grant aid and loan finance.

Thirty-two clients were assisted to progress from pre-start up to start up, and 10 from start-up to viability. Associated job creation by ICE-assisted clients was 60 full time and 4 part-time jobs.

ICE also prepared an action plan for 2001-2003, and was a regional winner of the FÁS Community Initiative Awards.

**ICE is engaged on a continuous basis in accessing additional resources, contacts and information on behalf of its client companies. This work includes identifying and securing potential public relations coverage, establishing contacts with relevant individuals and organisations that can provide specific advice that is not available through the business advisor panel and assisting with applications to other enterprise agencies.**

## Education and Training

The Education Co-ordinator, Ashling Kavanagh, commenced work in the autumn.

Research was carried out to ascertain the level of resources in inner city primary and post-primary schools, including Youthreach Centres and Community Training Workshops. Findings pointed to a need for greater availability / accessibility of psychological assessment services for inner city pupils. The report was distributed to schools and was used to inform the new DICP action plan.

### Primary School Initiative

The Management Committee met regularly to direct the initiative and concentrated mainly on the appointment of a Programme Manager. Following screening by an interview committee, a candidate was offered the position and is due to commence in 2001. There are plans for the expansion of the PSI during the coming year.

The Issues Sub-committee met in September to discuss the way forward for them. In an effort to harness the potential power within the PSI, a report was commissioned to highlight the issues that cause dissatisfaction in the workplace. A questionnaire was sent to past and present teachers. The group met with the researcher to finalise the report and presented of the findings to the Management Committee. The report will be launched to as wide an audience as possible.

The Principals' Group held a one-day training session with a facilitator in December to discuss issues like stress management and school legal matters (The Health & Safety Act, Children's Act).

The Parent's group purchased a development programme for themselves and a variety of educational games for the students in their schools.

A one-day workshop for all the schools was held in Buswells Hotel in November, organised by the Networking Group. This was a follow-up to last April's workshop with the title of Life Skills for Teachers. Of particular note was the attendance of officials from the Department of Education & Science.

The Therapeutic Counselling initiative is still in development phase, and negotiations are ongoing between the Primary Schools Initiative and both the north and south inner city Drugs Task Forces. The initiative will make the services of a clinical psychologist and a social worker available to local school children who are in need of support, and their families. The Department of Education & Science and the Eastern Regional Health Authority are being approached as potential co-funders using a proposal that was drawn up by an independent consultant.

### Secondary Schools Initiative

Eleven post-primary schools opted to be involved in the Secondary School Initiative and are currently operating under the title of Secondary School Network. The school principals have had regular meetings with both the DICP Director and Education Co-ordinator. To date the Education Co-ordinator has facilitated and co-ordinated research work, which the schools themselves have identified as areas of primary importance. These include statistics on attendance; retention; reading ages; behaviour and non-nationals. As a starting point, a collective profile of the schools

will be formed and presented to the Department of Education & Science.

### DISC Project

A new Manager was recruited by the Dublin Inner City Schools Computerisation (DISC) Project, which is a joint initiative between DICP, Dublin Institute of Technology, Department of Education & Science through the National Centre for Technology in Education, and Fujitsu Siemens.

It aims to upgrade the 20 participating disadvantaged schools to high specification multimedia computer capacity and to provide relevant teacher training. DISC provides ongoing technical support to the schools and advice on software packages.

**Computers are an excellent tool with respect to engagement and confidence building measures in the younger generation apart from the benefits that accrue with respect to education, skills and employment. Computers can be used in teaching in an interesting and dynamically interactive way which young people respond to more readily.**

During 2000, the project infrastructure was reviewed and changes made to the advisory committee. Six schools nominated new IT co-ordinators in September. The sponsorship agreement with Fujitsu Siemens is drawing to a close. Nine companies have been contacted in relation to the provision of technical support. DIT has given the project more than 60 computers which will be donated to schools operating old 386 and 486 PCs, and to a number of community groups, including Active Retirement and the North Wall Women's Centre.

Schools are continuing to upgrade with installation of soundcards, modems, CD ROM drives etc. Mount Carmel has installed an ISDN line.

DISC was evaluated by the Centre for Social and Educational Research in November through a survey to assess needs in relation to training, hardware and software.

The initiative received a highly commended entry award at the Guinness Living Dublin awards in November, in which there were over 400 entries. The Manager attended training in use of the web design software, *Dreamweaver*. Teachers met in October to discuss software evaluation.

Objectives for 2001 are to continue relevant teacher training, complete software evaluations, secure a technical support contract and to fully evaluate all aspects of the project.

Phase two of the project is due to commence in June 2001. DICP is working with DISC to develop a proposal for submission to the Department of Education & Science. The future of the NCTE, which has been a primary player in the project up until now, is uncertain. The Department of Education & Science has not announced plans for its continuation or replacement.

DISC has its own website, which may be accessed at <http://www.ncte.ie/project47.htm>, though this will change to [www.sip.ie/sip046](http://www.sip.ie/sip046) in the near future.

The White Paper on Adult Education is slowly being implemented. As the paper includes all adult learners, the Education Co-ordinator is participating in discussions and seminars relating to the proposed National Adult

Learning Council, and the Local Adult Learning Boards with the purpose of ensuring that those individuals who have experienced educational disadvantage will not be overlooked.

The City Development Board is currently developing a ten-year integrated economic, social and cultural strategy. The Education Co-ordinator is involved in the 'Learning in the City' strategy.

Also relevant to the brief of the DICP Education Co-ordinator are a number of other new appointments in the inner city. These include An Síol's recruitment of a Development Worker for Refugees and Asylum Seekers in the north west inner city, and the appointment by the CDVEC of a Literacy Outreach Worker, an Education Worker for Integrated Strategy on Homelessness and a Refugee & Asylum Seeker Officer. The latter has initiated a research project, which involves creating a profile of refugees and asylum seekers in the given geographical areas and identifying gaps with regard to language provision. Pilot projects will be initiated to fill these gaps.

While the autonomy of education forums outside of the DICP education working groups is respected and encouraged, many links have already been forged with other groups in the inner city committed to tackling educational disadvantage. At this stage almost every education forum or committee has a link with the Partnership with a two-way channel of communication in many cases. Collaborative projects may well be the next step.

Both Education Working Groups meet on a regular basis to identify gaps in local provision and initiate actions.

### **Childcare**

The Inner City Childcare Network has been and is currently reshaping. New members have joined in the past year and a new chair will shortly be elected. New and existing members have been encouraged to participate in the activities of the Network.

A directory of local childcare services was produced and distributed through the local community network. Data was gathered through a short survey.

A consultant was commissioned to carry out qualitative research into the needs of a sample of local childcare centres. The final report recommended priority actions for the Inner City Childcare Network and the DICP.

Funding was allocated to enable a childcare plan for the Donore Area to be developed, overseen by the Mercy Family Centre and St. Joseph's Nursery.

Two childcare seminars were organised for the purposes of providing information to local community childcare services. The first, in May, focused on new funding opportunities for childcare facilities, while the second in November, provided guidelines for developing written policies and procedures. Both were well attended.

Information was sent to childcare groups regarding new funding opportunities. A small number of facilities were assisted to draft funding proposals and develop plans.

At national level, the Education Co-ordinator attended the OMNA seminar on the future of training for childcare providers, whilst the PLANET childcare sub-committee meetings are attended by either the Education Co-ordinator or the DICP Development Officer.

The Department of Education & Science announced a £5 million programme for childcare provision in schools, although there has been no further progress on this issue since the announcement. The adequate provision of affordable, quality childcare places as well as the level of care remained priorities for the year. Also of concern is the situation regarding training and availability of staff, and the professionalisation of the service. The DICP Director has been nominated to the County Childcare Committee (Dublin County Borough).

The Inner City Childcare Network's objectives for 2001 are to continue their regular training and information seminars, production of a newsletter and provision of technical assistance to local groups.

## Community Development

### St. Teresa's Gardens Project

St. Teresa's Gardens Environmental & Employment Project aims to harness the collective energy of the community in the flats in order to bring about social, economic and environmental renewal, in collaboration with external agencies.

**St. Teresa's Gardens is a small high density flats complex in Dublin's south west inner city. The community has a total population of 913 with 87% depending on social welfare as their source of income. The estate has a high level of school absenteeism and dropout and high unemployment. St. Teresa's has suffered from years of neglect in relation to public investment in the social, economic and environmental regeneration of their estate.**

The initiative had a number of significant achievements in 2000, including:

- ? Estate Management course for 14 residents.
- ? Spring planting of 2,000 daffodil bulbs.
- ? Two Jobs Initiative workers achieved first level soccer coaching badges accredited by FAI.
- ? Five Jobs Initiative workers completed a Home Maintenance course.
- ? Two Jobs Initiative workers participated in a Return to Education course.
- ? Newsletters produced.

The turnout for the community elections this year was high, and six people connected with the project were elected onto the committee, thus the potential for community development is much greater. Objectives for 2001 include tree planting projects, the development of green spaces and a mural painting programme.

### North West Inner City Women's Network

The role of the North West Inner City Women's Network is to provide information and support to women's groups in the area; to link new and existing groups; to develop an accessible women's centre; to lobby on policy issues; and to liaise with other networks.

During the year, the network recruited a Development Worker, identified women's training needs through organising meetings, completed a three year action plan and held its Annual General Meeting. It was also successful in obtaining funding for a research project on violence against women.

As a result, local women's groups now have greater levels of contact with the network, and are benefiting from outreach work. There are higher levels of organisation and improved leadership within the affiliated groups, which are clear about their work plan and objectives for the next three year period. There are greater levels of awareness about the Beijing Platform for Action and women's rights.

**The Network aims to combat poverty and social exclusion through our work in community education & training. We aim to empower women to make choices which affect their families and the wider community. The Women's Network recognises that women in this community are at higher risk of experiencing poverty than their male counterparts.**

In 2001 the Network intends to undertake management training within women's groups, begin the research into violence against women, develop a plan on women's health and develop a programme on racism training.

Local women will be involved in the research and will gain valuable skills as a result.

### St. Catherine's Combined

Over the last number of years, DICP and FÁS have jointly supported the employment of a Development Officer to progress the infrastructure programme being advanced by St. Catherine's Combined Community Group. Construction of the 1,700 square metres Sports & Leisure Complex on Marrowbone Lane has passed all planning stages. The development, expected to cost in the region of £6.7 million, will incorporate short-term housing for young people in training. In addition to bringing the project to this stage during the first half of 2000, the Development Officer was also involved in the administration of the Community Employment project run by St. Catherine's Combined, and has supported local youth groups, schools and other initiatives.

**The principal activity of the business continues to be an active and effective campaign of raising funds through the generosity of the general public to achieve the general aim of developing facilities and employment in the area served by the communities which operate under the umbrella of the Combined Communities Group.**

DICP has now completed its funding commitment to St. Catherine's Combined Communities Group.

Markets Area Community Resource Organisation (MACRO) contracted an external consultant to conduct an external evaluation and prepare a three year work programme for the organisation, with funding from Department of Social, Community & Family Affairs. The group then held a residential weekend for the

management committee and staff in late September 2000 to discuss implementation of the findings of the research, with support of DICP.

Two community development groups, St. James's Youth & Family Services and O'Devaney Community Forum, were supported by DICP to conduct feasibility studies to assist them in setting their future directions, while Charlemont Street Community Centre was given an allocation to develop an area action plan.

Support was provided for a study on the integration of services for elderly people in the north west inner city.

### **Environment & Planning**

A Community Planner has been contracted to provide information and technical support to local communities in managing urban change. The aim is to help community groups to understand and participate in the changes that are taking place in their localities. This service is being delivered through Community Technical Aid.

Specific projects carried out during the year included working with the SWICN Environment Sub-group and meeting community representatives around environmental issues; and design skills training with Charlemont Street residents.

The South East Network was supported to effectively campaign against high rise developments in the area, notably Spencer Dock. Two housing seminars were held in the South East Network Area to look at social housing options and the private rented sector.

The Community Planner was involved in the analysis of a new housing plan in Blackhall Place; training with community development workers in the north west inner city; and preparation of an appeal to the Planning Board on behalf of MACRO and Smithfield residents.

The results of this activity are:

**At local level two new groups and committees have been formed through MACRO.**

**Training has been held with ten groups.**

**Training days and advanced training has been developed.**

**Community gain achieved in Cumberland Street due to planning process.**

**Submissions prepared for Government Departments.**

The next quarter will focus on seminars regarding the new Planning Act, support to SWICN Environment Sub-group in relation to IAP, work with An Siol in relation to housing development in the Stoneybatter area and work with the residents of Cork Street around planning issues.

### **Community Networks**

The DICP continues to support the co-ordination costs of the quadrant community networks. The networks act as umbrella groups for the wide range of community and voluntary organisations in the north, south, east and west areas of the inner city. They co-ordinate services and have a strong lobbying role to represent the voice of inner city residents and the local community as a whole.

Working through the networks enables the DICP to achieve its strategic objectives in a balanced way. Each quadrant is represented on the DICP Board, and smaller community organisations have a direct line of communication to the Partnership through these network structures.

**"Working through networks in this way has proven a very effective strategy, because it makes available a broader range of skills and experiences to the local community. The Network approach enhances the work of existing organisations and projects, giving them a stronger voice when articulating their views and concerns." (Network Publication)**

During 2000 each of the four networks submitted local plans to inform the DICP action plan.

### North West Inner City Area Network

The Network was funded to enable it to run a seminar to promote and discuss the implementation of its area action plan, which was produced last year. A new Co-ordinator, Samantha Priestly, is in now in place to continue the work of the network. A new Intercultural Working Group has been established in the area, supported by NWICAN.

### South East Network

The South East Network held a series of Housing Seminars funded by the Combat Poverty Agency and DICP. These were supported by the Environmental Planning service delivered by Community Technical Aid. Two seminars on the subject of the establishment of an educational task force for the area were held early in the year.

The Network was actively involved in campaigns opposing high-rise and incinerator developments. The further development of Ringsend Community Centre is also being supported by SEN.

SEN was instrumental in acquiring £90,000 from the Young People's Facilities and Services fund for the Pearse Street area. The Network and St. Andrew's Resource Centre have applied for additional funds that will enable them to jointly employ two full-time workers over three years. Funding has yet to be drawn down.

The SEN Co-ordinator resigned during the year and has yet to be replaced.

### Inner City Organisations Network

ICON continues to support community groups in the north east inner city and has revised its proposal to establish an Educational Task Force. A campaign was formally launched in October.

**The process of organising the lobbying event involved the projects in the campaign. Projects participated by creating displays to illustrate different aspects of educational disadvantage as experienced by the local community...The event was successful in increasing the involvement of the community projects and in raising awareness about the Education Task Force.**

ICON is represented on the Dublin Docklands Development Authority to ensure the agenda of the local community is given priority. The network has been involved in lengthy consultation with the Corporation regarding the Integrated Area Plan for the area. ICON also plays a role on the local Drugs Task Force, and offers a Community-based Drugs Service. The recently recruited Development Worker promotes an understanding of ICON within the local area and encourages participation. The worker also plays a central role in linking with and supporting residents and tenants groups.

The Multi-cultural Working Group organised an anti-racism training workshop in the African Community Centre, at which there were 18 participants. A report was completed. The group is carrying out a survey of training needs for projects in the area. A workshop was held in June to develop a work plan for the group, while a second workshop allowed the group to develop a Mission Statement and Terms of Reference.

### South West Inner City Network

SWICN organised a community gain seminar and produced a report during the year that was used as a lobbying document in the context of the Integrated Area Plan. Research was also carried out on the Accident and Emergency Unit in St. James's Hospital, in conjunction with Royal College of Surgeons. The report made recommendations for the improvement of A & E services to the local community.

The Childcare Sub-group was very active around developing local services, and has submitted a proposal to the Dept. of Justice, Equality & Law Reform for funding for a childcare development worker. SWICN was supported to provide training for Childcare Managers in five local centres.

The network also undertook a feasibility study for an enterprise centre that incorporates childcare to assist women to develop new businesses. Funding is being sought to progress this idea.

SWICN is involved in a community policing forum with Gardai, affiliated community groups, Dublin Corporation, local business representatives and politicians. This provides an arena for debating policing policy issues and promoting safety in the locality. The network is actively involved in the Renaissance 2000 cultural group.

Other activities included working with St. Teresa's Gardens Forum, capacity building for local flat complexes in the SWICN area, and involvement in the Four Cities Project.

There has been a fifty per cent increase in the participation rates of affiliated groups.

**SWICN Policy Analyst**

A new position was created within SWICN during 2000, supported by DICP. The objectives of the SWICN Policy Analyst are to monitor and review the work programme outlined in the SWICN Action Plan; to identify and manage research opportunities, and initiate greater policy discussion. The workload concentrated on:

**Funding applications on behalf of the Network.**

**Development of Strategies for the Implementation of SWICN Area Action Plan.**

**Development of Network Policy in relation to External Initiatives (IAPs).**

**Review of Network Organisational Structures.**

**Provision of General Assistance in the operation of all Component Parts of the Network.**

Outcomes so far include translating SWICN's action plan into concrete objectives and targets; and submission of a funding proposal to consolidate the core staffing infrastructure.

The Policy Analyst was also responsible for co-ordinating an external evaluation of SWICN; drafting a report on Community Gain, and overseeing a submission to the Dept. of Justice regarding a childcare development worker. Recommendations made in the evaluation document will be implemented following discussion and agreement. Community representatives report qualitative changes in the operating of the IAP Monitoring Committee, due to the Community Gain report.

Targets in the immediate term include completion of implementation plans for all working groups, securing funding to enable groups to undertake plans, and staging a conference on Community Gain.

**Cultural Activities**

The aim of developing the cultural industries in the inner city is to enhance opportunity for full-time jobs for local residents and to improve the quality of life by engagement with the arts. This year, the Cultural Officer was involved in the development of the Film Office and the Renaissance 2000 Working Group. He sourced funding for 'Ethnovision', a pilot multi-cultural magazine programme, and provided support for Marketown Music Collective. The annual Sports Against Racism in Ireland (SARI), a multi-cultural soccer tournament, ran in September in Smithfield, and this year included a Mardi Gras. The Cultural Affairs Officer acts in an advisory capacity to CE workers in the Dublin Arts Office and the Ormond Multi-Media Employment Programme. Twenty five workers are involved in the former project, while there are two schemes with 15 places each in the Ormond programme. Training and work placements are co-ordinated for these scheme participants.

As a result of this involvement, there has been a high level of jobs placement in the arts and cultural industries. Local schools are deriving great benefit through Marketown's music education programme, run in partnership with the Irish Recorded Music Association and the Yehudi Menuhin Project. The Renaissance 2000 Working Group was established as a central council for arts in the inner city with the aim of developing arts policy and sourcing funding. This will inform overall DICP policy. The group undertook a comprehensive survey of arts and cultural related activities in the inner city. It is proposed to publish the survey and launch a new network of the relevant local groups.

Objectives for the coming year include policy development within the Renaissance 2000 group, developing a joint education committee and cultural programme, hosting an evaluation for the HARP Integrated Area Plan, and distribution of the Sport Against Racism video and educational pack.

**Social Economy Jobs Initiative**

Support has been continued for the employment of three full-time Jobs Initiative Co-ordinators in SWICN, TEN and PEN. Co-ordinators are responsible for developing policy, supporting workers' progression to the open labour market, developing the social economy, performance appraisal, training, and industrial relations.

In June 2000, the Department of Enterprise, Trade & Employment further extended the contracts of workers employed under Phase One of the programme, and issued new guidelines for the future operation of the initiative. DICP and Managing Agents were among the groups to lobby for such an extension.

Lobbying involved research, news releases, seminars, and discussions with all players involved.

### The Employment Network

The Employment Network (TEN) is the Managing Agent for 95 workers, who are employed in 46 separate voluntary organisations based in the north east inner city. During the year the Co-ordinator was actively involved in policy development for a high support programme and in ensuring options were put in place for Job Initiative workers who were due to finish in June 2000.

TEN has been successful in obtaining an extension for workers until May 2001 at least, and a commitment that there will be no return to unemployment for workers who require a high support programme.

TEN has succeeded in mainstreaming another position as part of its overall target of mainstreaming 25 jobs. However, barriers to mainstreaming remain such as obtaining the support of State agencies. In total 40 workers have progressed to the open labour market or training/education, including positions which have been mainstreamed.

**The policy context at national level has shifted in the last five years. Sustained economic growth has seen an increase in the numbers at work, and more recently a steady fall in numbers out of work...The reality remains however that hard-core unemployment has remained persistent despite the economic boom. Many of the longer-term unemployed have effectively withdrawn from the labour market. The case for a specific programme to address the needs of the older long-term unemployed, those least likely to access work in the open job market, remains a strong one.**

TEN continues to provide support to workers in relation to training, CV preparation, contacting employers, information and personal support.

### Parishes Employment Network

Parishes Employment Network (PEN) has responsibility for JI workers in the north west inner city. Workers are employed in maintenance, caretaking, community development, transport, office work and arts & culture. Thirty workers were employed on the programme during 2000.

PEN's employee profile shows that two thirds of workers are men, and 58% are over 45 years of age. The majority of workers completed Primary education only and an estimated 25-30% will need extra support for reasons of health, literacy, alcohol misuse, age or depression. The PEN Co-ordinator is participating in a Maynooth University 'Training for Trainers' course and an Adult Psychology course.

**The JI provides the workers with an opportunity to get back into the working environment with support and opportunity in their training/development. This helps develop skills and build confidence and self-esteem which lifts morale and this has a positive effect on themselves and their families.**

During the year workers' training and development needs were addressed with the aid of a training plan. Essential services were developed in the community, and a 63 per cent progression rate was achieved.

In the North West Inner City the main priority for JI is in the development of services for the community, through networking with various projects in the area.

The next six months will focus on a feasibility study and development of a business plan, consultation with FÁS, and implementation of pre-employment training.

### South West Inner City Network

SWICN, which acts as managing agent for 75 Jobs Initiative positions in the south west inner city, has been active in developing a strategy group to mainstream JI positions. During the year, five workers progressed into employment and nine new workers were recruited. JI workers acquired new skills and accreditation on a variety of courses.

**All workers due to finish in November 2000 had their contracts of employment renewed until June 29<sup>th</sup> 2001. This has ensured the continuation of service provision in the community and has extended the employment period of workers for six months. Ongoing appraisals and contract renewals have taken place with Phase 2 workers, most of whom are entering their third year on the Job Initiative Programme. During the review period nine workers were recruited from the long-term unemployed and each have been issued with a 52-week employment contract. All of these new workers have participated in an induction process and have been placed with local projects.**

Research was carried out into the impact of the Jobs Initiative on local development. This gave greater clarity to the future direction of the programme with regard to implementation of the SWICN action plan. A new computerised personnel system was installed to more effectively manage workers' records.

Identification and organisation of appropriate training, liaison with FÁS and ICES regarding Phase 1 workers, and the development of worker case histories to support mainstreaming efforts were the core activities this period.

Project managers and their committees were given technical support to improve their management and supervision skills.

## Partnership Outcomes

### Participation in Other Structures

DICP is actively involved with a wide range of statutory bodies and initiatives including FÁS, Dublin Corporation, Department of Education & Science, Dept. of Enterprise, Trade & Employment; local Drugs Task Forces; Integrated Area Plans (Monitoring Committee); Integrated Services Process.

The DICP Director is involved with the Dublin Employment Pact, the City Development Board, and is nominated to the new County Childcare Committee.

At local level, DICP works through four quadrant networks.

The Education Co-ordinator is participating in discussions seminars relating to the proposed National Adult Learning Council, and the Local Adult Learning Boards with the purpose of ensuring that those individuals who have experienced educational disadvantage will not be overlooked. She also participates on the 'Learning in the City' strategy of the City Development Board, which is currently developing a ten-year integrated economic, social and cultural strategy.

A number of new inner city appointments are relevant to the DICP, including An Siol's recruitment of a Development Worker for Refugees and Asylum Seekers in the north west inner city, and the appointment by the CDVEC of a Literacy Outreach Worker, an Education Worker for Integrated Strategy on Homelessness and a Refugee & Asylum Seeker Officer.

### Equality

DICP is increasingly active in promoting equality locally. A series of operating principles were agreed at Board level to help ensure equality of treatment, access and outcome in DICP supported activities. These operating principles act as guidelines to prevent discrimination and promote transparency.

Assistance was given to the Association of Nigerian Asylum Seekers in Ireland (ANASI) for their 'Amnesty 2000' campaign. ANASI was formed to campaign for the rights of an estimated 4,000 Nigerian nationals who have moved to Ireland in recent years, many of whom now reside in the inner city area. The campaign involved a series of specific events in March to raise awareness of the plight of refugees and asylum seekers.

DICP collaborated in a pilot schools programme to promote integration and prevent racism with partners Pearse Street Gardai, Dublin Business School, Whitefriar Street Community Centre, St. Enda's National School, and Development Education for Youth (DEFY). 'One World' ran in St. Enda's National School, where 30 pupils from 5<sup>th</sup> and 6<sup>th</sup> class took part in a series of fun outdoor and indoor activities, including a trip to the zoo. Children got to know a number of foreign nationals from China, Malaysia and Pakistan. An evaluation documented positive outcomes and made recommendations for replicating the programme in other inner city schools. The project was officially launched by the Assistant Garda Commissioner on 12<sup>th</sup> April 2000.

One World later ran in City Quay National School, and will be repeated in Baggot Street

School in 2001. New partners have come on board, such as Esat Telecommunications, Trinity College and the Royal College of Surgeons.

A meeting was held with representatives of the VANTASTIC Company. This is a new initiative established on the northside to provide transport to people with disabilities. They are anxious to encourage local groups to set up travel clubs. An initial study will be undertaken in the inner city to identify the level of demand for such a service.

## Evaluation

An external review was commissioned in 2000. The research drew on two detailed surveys and qualitative research with a host of individuals who have worked closely with DICP over the ten years since its inception.

Findings indicated that the model and methods of the DICP were effective in achieving its aims, and that the majority of those surveyed had a positive understanding of the work and role of the DICP. Issues for consideration were mainly in the area of communication and addressing a lack of clarity about partnerships in general and the DICP's role in relation to other key players in the inner city.

Recommendations focused on a revision of the communications strategy and consideration to delivering of a small number of high-impact initiatives.

## Communications Strategy

The following documents were produced during 2000 as part of the DICP information and communication strategy.

- Partnership Agenda (2 editions)
- Educational Mapping exercise
- Community Directory
- Childcare directory
- Map of inner city
- External Review by Eustace Patterson
- Strategic Action Plan 2000-2006
- External Evaluation of ICES
- External Evaluation of Enterprise Services
- 6 Month Progress Report

A template was developed by the Community Regeneration Officer to assist contracted groups with reporting and monitoring.

The major outcome in this area was the finalisation and agreement of the new DICP Action Plan, which will be published in 2001.

## Conclusion

New developments in the pipeline for 2001 include the establishment of a Technical Support Unit for the south west inner city area. A proposal has been submitted by SWICN to the Department of Public Enterprise for funding under the CAIT initiative. This was developed in collaboration with Dublin City University, DICP and Technofutures Limited, a private IT support company.

DICP is represented on the new County Childcare Committee (Dublin County Borough) and this should begin to impact on the locality in the coming year.

The Partnership will have a role to play in the implementation of the newly announced RAPID investment in disadvantaged areas programme.

DICP will give consideration to the recommendations contained in review document, and will make necessary adjustments to enhance operational effectiveness in line with a changing environment.

## Appendices

### Staff

David Connolly	Director
Bernadette Berry	Administrator
Cecilia McMullan	Receptionist
Peter Nolan	Employment & Enterprise Co-ordinator
Pat Gates	Community Regeneration Officer
Emer Coveney	Development Officer
Ashling Kavanagh	Education Co-ordinator

### Board Members

(Up to December 2000)

#### *Independent Chairperson*

Professor Joyce O'Connor

#### *Employer Representative*

Evelyn Fitzpatrick City Centre Business Assoc.

#### *Trade Union*

Rhona MacSweeney	ICTU
Maria Tyrrell	Larkin Unemployed Centre
Des Bonass	Dublin Trades Council

#### *Community Sector*

Seanie Lambe	ICON
Pauline Kane	ICON
Francis Corr	SEN
Gina Guzman	SEN
James Boylan	SWICN
Seamus Ratigan	SWICN
Carmel Brien	NWICN

#### *Statutory*

Pat Shiel	Dept. of Education & Science
Nessan Vaughan	FÁS
Peter Coyne	DDDA
Fergus McCabe	ERHA
Gerry Folan	Dublin Corporation

#### *Public Representatives*

Cllr. Roystan Brady	Dublin City Council
Cllr. Joe Costello	Dublin City Council
Cllr. Catherine Byrne	Dublin City Council

<p>Staff and Board members of the DICP would like to express their sincere condolences to the family and colleagues of Pat Shiel who died recently. His contribution to the work of the Partnership was very much appreciated.</p>
--



**DUBLIN INNER CITY PARTNERSHIP  
PROJECTS AND ACTIVITIES BUDGET EXPENDITURE 2000**

<u>Community Regeneration</u>		<b>Total Expenditure</b>
Infrastructure Project	St Catherine's Combined	11,321
Infrastructure Project	Phoenix Centre	26,639
Infrastructure Project	Ringsend Community Centre	40,000
Infrastructure Project	Fountain Resource Centre	6,200
Environmental/Employment Prog.	St Teresa's Gardens	34,000
Estate Management Training	SWICN	2,880
Feasibility Study	O'Devaney Community Forum	2,500
Feasibility Study	St James Youth Service	2,500
Feasibility Study Ballybough	Larkin Centre	12,000
Strategic Plan	Charlemont Street	2,000
Strategic Plan	An Siol	1,500
Affordable Housing Seminars	Ringsend	1,500
Environment/Planning Service	CTA	39,120
Community/Projects Dev. Course	UCD	11,813
<b>Totals</b>		<b>193,973</b>

<u>Education/Training</u>		
Primary School Initiative	PSI	35,100
Computers in Schools	DISC	15,000
Schools Business Partnership	Schools Business Partnership	4,500
Schools Counselling Project	PSI	3,400
Education Directory	DICP	2,400
Anti Racist Programme	Whitefriar St N.S.	1,800
Amnesty 2000 Campaign	ANASI	490
Anti Racist Activity	SARI	1,530
<b>Totals</b>		<b>64,220</b>

<u>Enterprise and Employment</u>		
Local Employment Centre	Inner City Renewal Group	97,00
Local Employment Centre	St Andrews Resource Centre	111,345
Local Employment Centre	Connolly Information Centre	102,869
Local Employment Centre	North West Inner City	100,444
Employer Liaison Officer	ICES	20,220
Employment Programme	Connect	2,000
New Service	Larkin Unemployed Centre	14,600
Job Initiative Support Worker	TEN	26,800

Job Initiative Support Worker	SWICN	26,800
Job Initiative Support Worker	PEN	10,200
Skills Training Women's Prog.	Gateway	22,000
Pre Enterprise Service	Fountain Resource Group	9,030
Pre Enterprise Service	Larkin Centre	13,793
Enterprise Discretionary Fund	Larkin/Fountain	1,688
ABA Induction Programme	Larkin Centre	1,620
Commercial Enterprise Service	ICE	73,500
Enterprise Evaluation	DICP/Northside Partnership	5,413
<b>Totals</b>		<b>639,322</b>

<u>Implementation</u>		
Cultural Affairs Officer	Ormond Multi Media Centre	4,906
Cultural/Arts Strategy	CAFÉ	3,000
Development of Network	ICON	29,324
Development of Network	SWICN	23,790
Development of Network	NWICN	9,454
Development of Network	SEN	5,461
Network Co-ordinator	NWICAN	8,380
Organisational Evaluation	SWICN	6,200
Community Seminar	NWICAN	956
Small Scale Support	Local Organisations	7,665
<b>Totals</b>		<b>99,136</b>

<u>Childcare Programme</u>		
Strategic Plan	North Wall Women's Centre	3,600
Strategic Plan	Phoenix Resource Centre	4,020
Strategic Plan	Mercy Family Centre	5,000
Childcare Directory	Consultant	1,900
Childcare Plan	Consultant	6,000
Childcare Training	SWICN	2,382
Small Scale Support	Local Organisations	4,098
<b>Totals</b>		<b>32,000</b>

**Overall Total** **1,028,651**

## ICES Quantitative Outcomes 2000

**Table 10 Placement by ICES Centre**

Placement Rates	Annual Total	%	Connolly Centre	ICRG	NWIC	St Andrew's
<b>Jobs</b>	570	100	83 14.5%	144 25.26%	170 29.82%	170 29.82%
<b>CE</b>	905	100	227 25.08%	231 25.52%	230 25.41%	216 23.86%
<b>Job Initiative</b>	138	100	36 26.08%	19 13.76%	38 27.53%	44 31.88%
<b>FAS Training Placements</b>	253	100	41 16.2%	75 29.64%	71 28.06%	59 23.32%
<b>Self-Employment</b>	104	100	N/A.	41 39.42%	21 20.19%	42 40.38%
<b>Recorded ICES staff activities associated with all above placements</b>	2179	100	427 19.59%	565 25.92%	589 27.03%	584 26.80%

Jobs includes full-time, part-time, Jobstart & assisted placements

CE & JI figures include placement, progression & rollover

FAS Training Placement includes CTW, workplace, contract, community, traineeships & apprenticeships

Note: The Holo IT Systems does not collate client placements on Education Programmes or Initiatives - these are individually recorded by ICES staff.

**Table 11 Age & Gender Profile of ICES Clients Placed during 2000**

Males	Total & % of Client Caseload	Connolly Centre	ICRG	NWIC	St Andrew's
<b>Totals</b>	719 (36.49%)	102	189	171	251
<b>Under 18</b>	20 (2.78%)	3	2	6	9
<b>18 to 24</b>	141 (19.61%)	21	38	21	58
<b>25 to 34</b>	159 (22.11%)	13	55	44	45
<b>35 to 45</b>	201 (27.95%)	34	57	45	65
<b>Over 45</b>	198 (27.53%)	31	37	55	74

Females	Total & % of Client Caseload	Connolly Centre	ICRG	NWIC	St Andrew's
<b>Totals</b>	1251 (63.5%)	285	321	359	280
<b>Under 18</b>	7 (.55%)	-	1	5	1
<b>18 to 24</b>	218 (17.42%)	63	48	51	56
<b>25 to 34</b>	492 (39.32%)	102	142	143	99
<b>35 to 45</b>	393 (31.41%)	83	103	119	88
<b>Over 45</b>	141 (11.21%)	37	27	41	36

**Table 12 Unemployment Category of ICES Clients Placed during 2000**

Long-term Unemployed Totals	% of Caseload	Total: Males	Total: Females
839	42.58%	523 (62.33%)	316 (37.66%)
Single Parent Totals	% of Caseload	Total: Males	Total: Females
768	38.98%	7 (.91%)	761 (99.08%)
Unemployed over 6 Mths. Totals	% of Caseload	Total: Males	Total: Females
26	1.31%	12 (46.15%)	14 (53.84%)
Young Unemployed Totals	% of Caseload	Total: Males	Total: Females
193	9.79%	109 (56.47%)	84 (43.52%)

Connolly Centre	ICRG	NWIC	St Andrew's
M 77/ F 81	M 139/ F 71	M 129/ F 68	M 174/ F 95
Connolly Centre	ICRG	NWIC	St Andrew's
M -/ F 176	M 3/ F 220	M 4/ F 231	M -/ F 134
Connolly Centre	ICRG	NWIC	St Andrew's
M 2/ F 6	M 3/ F 5	M 1/ F 2	M 6/ F 1
Connolly Centre	ICRG	NWIC	St Andrew's
M 17/ F 20	M 20/ F 9	M 17/ F 23	M 53/ F 32

**Table 6: Education Category of ICES Clients Placed during 2000**

Educational Level	Total	% of Caseload	Male	Female	Connolly	ICRG	NWIC	St Andrew's
Primary Level	663	33.65%	213	450	121	252	190	99
Junior Level	178	9.08%	72	106	58	29	45	45
Group Level	149	7.5%	71	78	32	29	42	46
Inter. Level	220	11.1%	48	172	58	43	59	58
Leaving Level	368	18.68%	121	247	64	65	101	132
Third Level	57	2.89%	29	28	13	13	19	12
Unknown & Other Levels *	335	17%	165	170	41	79	74	139

**Co-ordinator's Comment:**

The % figure in the 'Unknown & Other' category appears excessive. Further local monitoring is required.

**Table 13 ICES Staff Recorded Job Seeker Client Actions Analysis for 2000**

<b>Total Number of Actions Recorded</b>	9,015
Progression Actions Recorded	653
Guidance Actions Recorded	5,335
Other Client Support Actions Recorded	3,027

**Note:** Of the ICES actions recorded 5,212 (57.81%) of the figures are associated with ICES clients in the age categories 25 to 45.