

Progress Report

2001

Dublin Inner City Partnership

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Dublin Inner City Partnership
Equity House
16 Upper Ormond Quay
Dublin 7

Telephone (01) 872 1321
Fax (01) 872 1330
Email office@dicp.ie
Website www.dicp.ie

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Introduction

2001 was in many respects a year of transformation for the Partnership, in that the new action plan was launched and commenced, and a huge amount of structural change took place in the inner city environment with which the Partnership had to contend.

An external review of Partnership activities and impact was completed by Eustace Patterson Consultants in early 2001. On foot of recommendations, priority areas for innovative projects were selected focusing on childcare, new communities, and ex-prisoners.

Key milestones included the establishment of new initiatives, such as in O'Devaney Gardens flat complex, and branching out into new areas of work particularly along the themes of promoting interculturalism, and developing the local information technology sector. Support for the Pan African Organisation and the Intercultural Working Group of the North West Inner City Network enabled the Partnership to reach hitherto excluded groups. Special efforts were also extended this year to older people, through a research project documenting their needs and the extent to which they are being met by local services. An Older Persons Council was established in the north west inner city.

Internal Partnership structures were reviewed resulting in increased participation by board members on sub-groups, while the role of the executive committee was expanded. Recommendations from the external review were revisited on a number of occasions to examine the Partnership's methods, approach and outcomes, including a facilitated staff review day in November to clarify the role of the partnership and plan activities for 2002.

The Partnership continued its support for key flagship initiatives, such as the Primary Schools Initiative and the DISC computer project. Both initiatives developed further this year; in the former case under the direction of a new co-ordinator and development of a therapeutic counselling element, and in the latter through its expansion to further inner city schools and obtaining new private sector partners.

September was a highlight of the year with the launch of the 2001-2006 action plan, which provided the Partnership with an opportunity to bring all sectors of the community together in a constructive and optimistic setting. The occasion was also used to review the collective work of the Partnership and the community through the publication of a ten year review brochure, and hosting an exhibition on the range of local development activity in the inner city. The Taoiseach Bertie Ahern TD officially launched the plan in the National Museum, Collins Barracks.

Partnership staff made efforts to re-establish the area network in the south east inner city. As the Partnership operates a quadrant approach, it is seen as centrally important to have the appropriate structures in place through which the community can be fairly represented at board level. Area networks act to unify and support the wide range of smaller community and voluntary groups in each locality. A new position was created in the North West Inner City Area Network of full-time Development Worker, and a new co-ordinator was appointed to the ICON network in the north east inner city.

Recognising the increasing importance of engaging with information technology, the Partnership developed a joint proposal for an inner city IT support unit, in collaboration with Dublin City University, Technofutures Limited and the SWICN local area network. The proposal was submitted for CAIT Initiative funding in the Department of Public Enterprise but was regrettably unsuccessful. Nevertheless, the Partnership proceeded to organise smaller scale IT support in the form of a tailored training course for key community workers in the south west inner city. This pilot course will commence in January 2002 and may be expanded to other quadrants following evaluation.

One of the main challenges of the year was negotiating and facilitating the introduction of the four RAPID programmes that are located in the inner city, and in particular supporting the balance of community representation. Much work was carried out assessing local needs and submissions were made to RAPID teams. Negotiations took place around boundaries of RAPID target areas to ensure it was focused on areas of greatest disadvantage.

Another new development in the inner city, the FÁS Social Economy Programme, which has the potential to impact on the community-based infrastructure and provision of services, especially in light of the scaling down of the Community Employment Programme,

was facilitated through the organisation of information workshops. The Partnership expended energy in informing relevant projects about the applicability of this programme to their work.

The Partnership has joined a 'development partnership' established under the auspices of the Dublin Employment Pact that has been awarded phase one EU EQUAL Programme funding for an initiative on the theme of 'Promoting equality through open human resource practices.' Other players in this programme include the statutory, community, and trade union sectors and other partnership bodies. The initial work includes an audit of HR practices across different sectors, recruitment of a programme manager and development of action proposals for local sites. The Partnership is also represented by the Employment and Enterprise Co-ordinator on the EQUAL development partnership established by Community Technical Aid.

This year saw the establishment also of the Dublin County Childcare Committee, on which the Partnership was represented. Support was provided for local groups applying for Equal Opportunities funding and the childcare network was facilitated to expand and develop.

Three issues of the Partnership newsletter were published during the year, while a new childcare newsletter, *Rattle Mag*, was also produced on a quarterly basis. A new Partnership website was developed during the year (www.dicp.ie).

The Partnership has also been preparing for the introduction of the SCOPE database system, with paper templates being used in the interim. Demolition and rebuilding of the annex to the building was carried out during 2001, and should be completed in the Spring of 2002.

External review

Strengths of the DICP model and mode of operation

- ? The development of the **quadrant strategy** is regarded as positive having built on the existing community infrastructure.
- ? **Capacity building and strengthening of community structures** has resulted in greater community involvement and more effective deliver of services by local groups.
- ? The development of **strong local networks**.
- ? Overall, the Partnership has been successful in **meeting the aims, objectives**, and targets that it has set for itself and in the effective implementation of its plans.
- ? The Partnership has remained **focused** on the issues of relevance to the inner city. Any issues pursued at national levels have arisen out of the local context.
- ? **Effective decision making structures** have been put in places. The Action Plans are used to prioritise the allocation of funds (i.e. funding is only allocated to projects that meet the objectives set out in the Action Plans). The Action Plans are informed by the four quadrants and the other Board members.
- ? The development of **ICES**, the **Primary Schools Initiative, CE and CE Special Projects**, and the use of Job Initiative to place unemployed people.
- ? Role in initiating new initiatives to address inner city issues that have subsequently been mainstreamed, e.g. the **Integrated Services Initiative, the Drugs Task Force**.¹
- ? Provision of a **forum** to share information between sectors and within sectors. The Partnership members have a greater understanding of each others plans, mode of operation and the constraints within which each operates. The benefits of a 'partnership' approach have filtered into the statutory sector and change has occurred in the approaches they have adopted to tackle issues of unemployment, poverty, regeneration and exclusion.
- ? Provision of **access to funding**, both directly and indirectly, for local groups that might not otherwise be able to access such funding.
- ? **Data collection, information and monitoring systems** have been put in place over the years.

¹ Partnership was involved in the early stages of the development of the ISI and DTF.

Strategic Priority: Employment and Enterprise

During the year the Employment and Enterprise Co-ordinator negotiated with a range of organisations with the aim of developing and providing a suitably flexible programme in 2002 for inner city long-term unemployed people to assist them overcome the barriers to employment created by literacy difficulties. The Partnership, ICES, FÁS, CDVEC, Dublin Adult Learning Centre and the Department of Social, Community & Family Affairs are working together to ensure the programme commences early in 2002.

A submission was prepared for the National Economic & Social Forum on the re-integration of prisoners. The document aimed to inform the NESF debate and subsequent report on the topic, which will be published by the Forum in January 2002.

Merchant's Quay Project has been operating as a Training Agent of CERT since February 2000. During 2001 the project asked the Employment and Enterprise Co-ordinator to assist them with the development of a process whereby they could identify potential employers with whom their participants could receive work placement experience. This work will be continued in March 2002, at a joint Merchants Quay Project / Inner City Employment Service meeting to commence a collaboration process in support of the MQP participants.

Dublin City Council's HARP Employment & Enterprise Committee commenced meeting again and a review of the committee's terms of reference is currently underway, the results of which will inform the committee's work plan for 2002.

The Partnership with ICES have for the first time collaborated during 2001 with IBEC to support seven inner city residents to participate on the 2002 IBEC European Experience Programme.

An Inner City Pilot Adult Education Guidance Service has been in operation since early in 2001. The project's consortium with the CDVEC and DALC monitors all elements of the continuing development of the service. It operates from its base in DALC and assists inner city disadvantaged residents and long-term unemployed people to address their return to education options through a guidance process. The service collaborates with a range of existing client support agencies and is due for mainstreaming by the Department of Education & Science in early 2002.

For the past three years the Employment and Enterprise Co-ordinator has been supporting the development of the GEMS service in Belfast, a local employment initiative broadly modeled on ICES. The service is primarily focused on providing access to employment with businesses situated within the Gasworks and Laganside sites in Belfast. During 2001, the Employment and Enterprise co-ordinator assisted with staff recruitment and in the design and delivery of the GEMS staff induction programme. GEMS formally commenced operating on 15 January 2002. The GEMS partners who fund and manage the initiative consist of a consortium that includes Belfast City Council, Belfast Regeneration Office, Laganside Corporation, Belfast European Partnership Board, the Northern Ireland Training & Employment Agency, the Greater East Belfast Partnership Board and South Belfast Partnership Board.

Six meetings of the Interdepartmental Group on Literacy for the Unemployed took place during the year. The committee consists of representatives of the Departments of Education & Science, Employment & Enterprise, Social Community & Family Affairs, CDVEC, NALA, DALC and DICP. This year, the Partnership-supported Gateway Project was included in the group's Annual Report for 2001 to the Cabinet's Sub-Committee of Senior Officials as a model of good practice to inform future integrated client support services financially supported by State resources.

The Employment & Enterprise Co-ordinator also drafted models of good practice for inclusion by the Department of Social, Community and Family Affairs in its publication *Guidelines for Processing Claims – a handbook for DSCFA Deciding Officers*. The models recommend a comprehensive support process that could be operated by the Department's Officers in support of long-term unemployed people prevented by literacy difficulties to progress into the Labour Market.

The National Monitoring Committee for Adult Guidance in Education Pilot Projects met quarterly during 2001. The committee is facilitated by the National Centre for Guidance in Education on behalf of the Department of Education & Science. There is currently 19 pilot

projects operating throughout Ireland. The Employment & Enterprise Co-ordinator is involved in designing performance indicators which are relevant to the needs of their client groups, but also able to measure the quantitative and qualitative outcomes of the projects from the Department of Education's Adult Education Sector perspective.

The Partnership is represented on the EQUAL Consortium led by Community Technical Aid (CTA), which was awarded phase one EQUAL funding this year. The CTA project will design and implement an integrated cross-agency project in support of a small number of inner city disadvantaged residents who despite the existence of a plethora of local support structures and services remain acutely long-term unemployed.

In September, the Employment & Enterprise Co-ordinator addressed an EU transnational workshop in Marseilles on Local Public Measures to Support the Creation of Activities. The topic of his presentation was on designing a comprehensive integrated client support service for unemployed inner city residents who wish to commence their own business.

Employment Service Interventions

The Inner City Employment Service operates in four locations in the inner city on a quadrant basis. The centres collaborated this year on joint initiatives such as staff training and development of an ICES database to capture data not already collated by the CDB.

The ICES Strategic Group, which was established to oversee the implementation plans for each centre, met four times during the year. Core agenda items were an IT literacy training programme, development of a dedicated ICES training centre, drafting a CE position paper, deployment of staff, staff workshops, networking with employers, staff recruitment protocols and procedures. Preparatory work was undertaken during the year for the IT literacy training programme with regard to accessing premises and funding. The project is now near the start up stage.

Priority is being allocated to the development of an ICES training centre and a draft document was drawn up. An investment proposal went to the DICP board for a feasibility study and funding was received for some aspects of the development.

Four priority workshops for staff training were identified, on the topics of drugs awareness, ex-offenders, people with disability, and ethnic minorities. Considerable work took place in sourcing appropriate trainers. One of the workshops took place, facilitated by the North Inner City Drugs Task Force.

ICES Connolly Information Centre

80-82 The Coombe, Dublin 8

The Connolly ICES Centre's operational service plan for 2000-2002 lists three strands of outreach: outreach clinics in flat complexes, advertising methods, and promotional development through information sessions with projects working with the ICES client group. During 2001 staff shortages due to illness limited the development of outreach services and curtailed the mediation service. Nevertheless, the following outcomes were achieved:

- ? Information session on the FIT initiative
- ? Information sessions for St. Catherine's Combined Communities Group, Oliver Bond Community Addiction Programme, and St. Nicholas of Myra Job Initiative participants
- ? Information session for local CE supervisors to promote uptake of the ICES service by CE participants
- ? Joint information session with IBEC on the European Experience programme
- ? Distribution of ICES leaflets to homes in St. Teresa's Gardens flat complex
- ? Jobpath programme in St. Teresa's Gardens

The Jobpath programme was delivered to a group of people who had applied for a CE scheme in St. Teresa's Gardens, prior to the commencement of the scheme in April. The seventeen prospective participants were first provided with an information session and given an opportunity to register with the ICES service. The Jobpath programme was delivered in two 3-hour sessions over a two-week period. Content included an overview of

St. Teresa's Gardens CE scheme, options available for returning to employment or education, and welfare to work.

"The programme was a success in regards to attendance and participation. Twelve clients were registered with the service. Nine clients were assisted in successfully gaining places on the scheme. At least one client decided that they did not want to participate on the scheme as a result and was facilitated in identifying another direction to pursue. As a result of this initiative we have opened up a window of opportunity to develop a relationship and build credibility with a community that suffers unduly from long-term unemployment and its incumbent problems. We have also been instrumental in co-ordinating a network of service providers to this area."

The Connolly ICES service also worked with the Oliver Bond Community Addiction Programme and was instrumental in arranging work experience for a number of participants, in addition to holding information sessions. Registration for the service is reported to have been slow, as each participant is developing at an individual pace.

The Connolly ICES service was involved in recruiting for the European Experience Programme. Five applicants of seven from the area were selected and have just completed phase one of the programme. They will be flying to Germany and Spain in the new year for phases two and three.

Outreach was provided to both Mountjoy and Wheatfield Prisons. The Connolly service provided support for three people in Mountjoy who are within the ICES catchment area, liaising with the Connect Project in the prison. The establishment of the Connect Project has greatly improved communication with the training unit in Mountjoy. Three inmates of Wheatfield Prison who are from the Dublin 8 area are being supported by the Connolly ICES service, which works with them to access training and explore options in preparation for their release.

Mediators from the Connolly Centre were seconded to ICRG for a short while due to staff shortages there.

Staff training included Careers Worldwide Website, IGC's annual national in-service day, Careers in Software, FÁS Job Connect, Taxation training, and a Drugs Awareness Workshop.

The Employment Guidance Advisor was involved with FIT, in terms of sourcing employers for internships and employment for those who completed the programme. ICES staff were also involved in the recruitment and selection for the second round of FIT courses. Two new FIT courses are planned, on PC Maintenance and Technical Support.

ICES Inner City Renewal Group

57 Amiens Street, Dublin 1

The ICRG experienced a serious staff shortage during the year, owing to a number of resignations and a maternity leave period. Two newly appointed mediators were unable to take up the positions.

"This was a very difficult period for the ICRG Local Employment Centre. For most of the first 6-months the centre had only one practitioner and for about 6 weeks we had none. The managers of the three other centres agreed to release staff to assist. Three mediators each worked a half-day each week in the ICRG from the 1st week in March until the end of May...We are very grateful to the centres and particularly to the staff who provided cover. Great credit is also due to the ICRG staff particularly Martina, Julie and Barbara who shouldered the burden of delivering the service with depleted staff levels."

A profile of clients based on the 2001 end of year returns continues to indicate clients in need of high support. During 2001 the ICRG ICES service placed 61 people into jobs, and a further 106 clients in community training, CE, apprenticeships and FÁS programmes.

The total number of guidance sessions for this period was 151 involving the following: orientation, exploration, CV production, letters of application, basic skills testing,

aptitude testing, test feedback, interview preparation and careers direction. Clients were accompanied to training centres on eight occasions.

Two clients were offered places on the European Experience programme, though one chose not to accept the place and is in the guidance process.

The Crinan Youth Project, LYCS and ICRG are all running training courses that will benefit from ICRG ICES outreach activity. Work has taken place to establish referral procedures with project staff. ICRG will offer guidance services initially in the form of group sessions followed by one-to-one work with the Employment Guidance Advisor and where appropriate Mediation support.

Other groups contacted include the CDVEC homeless unit, the Ruhama Women's Project, and the Irish Prisoners Overseas organisation.

The Integrated Services Process (ISP) invited the ICRG ICES service to contribute to the development of 'customer service' training for staff of the statutory agencies and the community service focus groups. Community Action Network facilitated this training which examined attitudes towards residents and service users in this area.

ICRG worked with the Connolly ICES Centre on a proposal for a 'floating practitioner' to assist ICES services that are short staffed, but the proposal was not approved for financial support. A proposal for special funding was submitted to the Society of St. Vincent de Paul, seeking funding for clients to overcome blocks to progression. A decision is pending.

The four ICES offices have been pursuing the idea of a dedicated ICES training facility. A draft document was produced by the ICRG ICES manager covering the requirements of the facility, and funding has been made available to cover some of the research costs for a feasibility study.

The managers of the four ICES centres agreed to develop an ICES literacy-training programme. This would be pre-employment, computer based, paid and flexible to suit client needs. The ICRG and St Andrew's Resource Centre worked on a document covering the basic elements of this programme and met with NALA and Tallaght LES to establish existing services and with the CDVEC and the DIT to seek support for this project. A Partnership commitment of £10,000 towards the project will act as a catalyst for the remainder of the funding being sought. A consortium of stakeholders has been convened to act as a management committee.

ICRG developed a database during the year in response to gaps in ICES information gathering systems highlighted by the last evaluation. The database will assist in compiling information not readily available through the CDB system and will act as a tool for improving employer contact. Training was organised in November to pilot the programme, and subsequently the designers of the database, Technofutures, have been asked to incorporate new areas of information and simplify its operations. The ICES database will be ready in the second week in January. All ICES centres should be recording 2002 data on the system by the end of January.

ICES North West Inner City

42 Manor Street, Dublin 7

During 2001, the north west inner city ICES office participated on various outreach activities in the labour exchange in the Navan Road, which resulted in many long-term unemployed people, in particular men, registering with the service. Those who had subsequently dropped out of the service were written to as a follow-up over the past few months. The service was present at signing days in March, which resulted in a small number of new registrations.

The ICES service worked closely with participants progressing from the Whole-time Jobs Initiative. Stronger links have been developed with the Chrysalis Drugs Counselling Programme. A referral protocol has been developed between the staff of the ICES and Chrysalis services for Chrysalis clients registering with ICES, and a referral form was designed.

Staff promoted the service at the presentation of certificates to participants on various programmes in the Capuchin Community Training and Education Centre in May.

Links with the Gateway Pre-employment training for women have been formalised and a mediator has been assigned to work with the participants who may be ready to progress.

Staff visited the Pathways Project for ex-prisoners in December with a view to setting up an outreach service in the new year.

Arrangements have been put in place for the Employment Guidance Advisor to meet clients of Focus Ireland in preparation for working more closely with them in 2002.

"Low literacy levels present clients with increasing challenges in progressing to employment as the labour market shifts from unskilled work. While means of addressing this reality is being addressed in the wider ICES context, the service has been involved in discussions with the local literacy outreach development worker to develop a local response. This response came to fruition with setting up of the pilot Stepping Up Programme in partnership with the CDVEC and DSCFA. This programme was run over 12 weeks in the Aughrim Street Parish Centre and finished just before Christmas. The programme proved to go some way in meeting the needs of severely marginalised people in the area. All members of the group were long term unemployed and suffered from mental illness/homelessness or both. It is felt that the programme meets their needs by providing a short taster course, while providing an opportunity to avail of further education, training and employment. Promotional work for a second course is underway, which will commence at the end of January 2002."

On foot of recommendations from previous evaluations of the service, NWIC ICES has designed a form to more comprehensively capture qualitative information on client placements. It details in particular length of time in mediation prior to placement and aftercare supports. The Centre also responded to a recommendation to provide a more comprehensive service to the increasing number of refugees and asylum seekers in the area and as a result has developed strong links with Spirasi and visited the FÁS Asylum Seekers Unit in May. The ICES service has subsequently referred some clients to the unit.

ICES took part in an Information Fair organised by the intercultural working group of the North West Inner City Area Network in November, with the aim of making local services more accessible to new communities. This proved successful in promoting the service.

The service has developed a positive working relationship with the local Jobs Facilitator, which has benefited clients in the areas of appeals, back to work applications and access to funding for various courses.

Staff have participated on cultural awareness seminars organised by An Siol and Access Ireland. Further seminars are planned for 2002.

Eight clients completed FIT courses, and two are currently on a 9 month internship with Allied Irish Bank. Three clients have taken up customer service/administration positions and the remaining three are in guidance/mediation.

One client was recruited for the FÁS/IBEC European Experience programme, and has gone to Germany as part of the programme.

ICES St Andrew's Resource Centre

114-116 Pearse Street, Dublin 2

The drop in the live register and the introduction of the National Employment Action Plan had major implications for the St. Andrew's ICES service in 2001. However, there continued to be a steady flow of clients presenting themselves for the service.

Changes at policy level have resulted in an ICES caseload of 'difficult to place' clients this year. Literacy was identified as a problem in a high percentage of this client group, and various meetings were held with VEC, DALC, NALA, DIT, Trinity College and DDDA to focus on this issue and try to present a co-ordinated approach.

Research carried out by the St. Andrew's ICES team with the local labour exchange indicated that of the 1,000 people on the live register, 75 per cent should have been on other benefits such as carers allowance, pre-retirement or disability. Of the remaining 25 per cent who were employable, many had social problems such as substance abuse, or mental health difficulties.

St. Andrew's ICES commented on the difficulty of placing their clients, who in the main come from Local Authority flat complexes that are described as black spots of 'intergenerational long-term unemployment and educational disadvantage'. There is also grave concern over cutbacks in CE, which has traditionally been seen as a progression option for clients.

Special attention was devoted during 2001 to setting up outreach clinics in a number of locations. St. Andrew's ICES staff provided a limited outreach service in the Inner City Renewal Group ICES office in Amiens Street, owing to staff shortages there. Negotiations took place with Ringsend Community Centre to deliver an employment advice and information service there. However, owing to building work in the centre, the start date for this has been deferred until February 2002. An outreach clinic in Pearse Area Recreation Centre commenced in September 2001. St. Andrew's ICES has been working with Dublin Corporation to establish an ICES outreach clinic in Markievicz House. The Corporation has provided premises with a shop front on Townsend Street, while a local construction company has agreed to carry out the necessary refurbishment. It is anticipated that this unit will be open in March 2002. All outreach units will provide an initial service and clients may also avail of the main service in St Andrew's ICES.

The Career Awareness Programme (CAP), a joint initiative between ICES and the youth service in St. Andrew's, had another successful year with graduates progressing to return to school, further education such as PLCs, mainstream training, work placement, the European Opportunities programme and the Central Remedial Clinic.

The employment service also collaborates on a joint 'literacy through computers' initiative with the adult education and training centre in St. Andrew's. This pilot programme was in its fourth week of operations before the Christmas break. Another joint proposal being developed is for an internet café to give open internet access to the community. The proposed café will be based in the employment service area and will target people with literacy problems and disadvantaged young people.

ICES circulated information on Third Level funding options and provided support for applicants completing forms and, in some cases, assisted upfront with funding to enable clients with financial difficulties to pay registration fees.

The ICES client database is being tested at present. It is designed to capture client activity that is not collated by the CDB.

Two FIT training programmes were completed in 2001, the St. Andrew's one in March. The Employment Guidance Advisor recruited and provided support. Eight people were recruited and 6 completed the course and were placed in further education, FÁS training and work placement. Four participants were recruited by St. Andrew's for the Ringsend FIT course and 2 were successful in winning scholarships, which gave them an internship with America On Line.

ICES Network Employer Liaison Officer

The Employer Liaison Officer works with the four ICES centres to provide an inner-city wide employer liaison service. This year the majority of his work was devoted to the Fast-track to Information Training (FIT) programmes. The training is designed to prepare people for work in the computer industry.

Two FIT courses ran, one in St. Andrew's Resource Centre and one in Ringsend Technical College, with a total of 33 participants, of which 18 were women and 15 were men. The breakdown of people on the FIT course included one asylum seeker, one early school leaver, two young unemployed, 24 unemployed and five lone parent participants.

ICES placed 12 graduates of the St. Andrew's FIT course, and two were placed on internships from the course. One graduate is awaiting placement, there was 1 CE placement, 1 person was not placed, and 2 did not complete the course.

FIT continues to develop its own strategy for working with unemployed people and negotiations have taken place to enable a part-time FIT course aimed primarily at women leaving CE schemes. Currently discussions are taking place with SICCDA, the Connolly Centre, FIT and the ELO to progress this issue.

Attempts were made in 2001 to establish a traineeship in construction skills, as had been done in previous years in collaboration with Dublin Corporation, FÁS Dublin North, FÁS Dublin West, Canal Communities Partnership and the Construction Industry Federation.

However, there was difficulty recruiting suitable clients and the logistics of the course meant that it was not a practical option for long term unemployed clients.

The ELO was also involved with the preparation of the DICP FIT review, completed in May 2001, and worked with a range of organisations to develop the anticipated pilot literacy training programme.

Pre-Employment Interventions

Gateway Women's Project

There are twenty women participating on this pre-employment training programme in the north west inner city. Initially the course had sixteen places, but owing to demand, course co-ordinators were able to successfully negotiate with FÁS for additional places. The training is aimed specifically at women who have come from situations of disadvantage. All of the participants were early school-leavers, and three quarters are lone parents. Some have experienced problems such as drug misuse, literacy difficulties, and homelessness. Gateway supports the participants to take steps towards achieving relevant goals at their own pace. This means that they take exams only when both the tutors and the participants are happy and confident to do so. Each individual is at a different stage on the progression ladder.

The training takes into account the diversity of the participants' academic backgrounds, and is sensitive to the fact that many women are not confident about training because of previous school experiences. It uses teaching methodologies that are appropriate to adults returning to an educational environment. Extra supports are in place to help participants at every step of the way.

Skills training includes Junior Certificate, English (NCVA) Computers (ECDL), Maths (NCVA) Keyboard Skills, Office Procedures (NCVA), Personal Effectiveness (NCVA) Bookkeeping, Payroll and Communication Skills. 'Softer' skills are developed through modules in Creative Writing, Interior Design, Managing Your Money, Stained Glass, First Aid, Photography, Personal Development, Parenting Plus, Arts and Crafts, and Women in History.

Academic Progress to Date	
ECDL Examinations	10 have completed their exams 1 sat 6 parts (of 7) 3 sat 5 parts 1 sat 4 parts 2 sat 1 part
Pitman Text Processing Examination	15 passed (14 with First Class) awaiting exam result for 7 participants
Maths, English, Office Procedure and Personal Effectiveness, NCVA	10 participants were successful in their assessment in each subject. The assessor commented on the high standard of their portfolios Some participants are now doing Junior Certificate Level
First Aid	Eight week certified course completed on 28 March, 2001
Bookkeeping	16 participants have received this certificate
Communications Certificate	Interpersonal verbal and non-verbal communications Interview communications Curriculum Vitae assembly 5 participants have received this certificate

"As Gateway is a high support training programme, and due to the fact that a lot of our participants would have personal problems that would be obstacles to their progression into employment Gateway deals with these issues as well as their academic levels....There have been many remarkable improvements in the quality of the lives of the participants since commencing on the Gateway Project."

Supports have included assisting women with health problems to secure medical cards, and interventions that helped women who were experiencing homelessness to find accommodation. Participants report feeling more confident and increased financial stability as a result of doing the course.

Councillor Royston Brady presented certificates to participants at a special event that was arranged to focus the participants on their achievements. Outings are organised to

galleries, libraries, museums, etc. to encourage the women to learn in new environments. Other events this year were a trip to Kilmainham Gaol as part of the Women's Studies module, a breakfast to celebrate International Women's Day (sponsored by Guinness's), an intercultural exchange with Cuban women and a trip to a photographic exhibition in Temple Bar.

Following the success of the photography module, during which it was discovered the five participants had particular aptitude in this area, a photographic exhibition of students' work was organised 13 December 2001 in the Ormond Hotel.

Gateway Training places emphasis on supporting progression, and tracking is carried out with participants who have left the course. For example, a woman who left Gateway to take up a place on a Community Employment scheme has since secured employment as a Clerical Officer in Dublin Corporation.

Progression Details 2001			
Participant A	Bank of Ireland	↗	Central Bank
Participant B	CE position	↗	Dublin Corporation
Participant C	FIT Training Programme	↗	Administrator, private sector
Participant D	CE receptionist position in a local community project		

In recognising that some participants will not progress to clerical/administrative work, new modules are being introduced in the coming year, such as childcare, catering and community development. Working with the Inner City Employment Service, Gateway staff are negotiating regular mediation and career path development for all participants. Funding has been secured from the Department of Social, Community and Family Affairs towards new equipment.

North Wall Young Mother's Programme

Fifteen women participated on this pre-employment education and training programme in the North Wall Women's Centre on Sheriff Street, Dublin 1. The one year programme, which ran from January to December 2001, was delivered by the National College of Ireland. Participants ranged in age from 17 - 23 years, and between them had 23 children. Modules included personal development, literacy, numeracy and skills preparation to prepare them for the workplace.

The programme was reviewed in July and October. The October review consisted of an interagency evaluation by the Partnership, FÁS, NCI and the North Wall Women's Centre. A number of issues were raised that were causing concern in relation to the delivery of the programme. It was anticipated that these issues would be addressed by the NCI and the North Wall Women's Centre during the preparation stages for a second programme.

FÁS Community Services extended payment to participants for a further three months to March 2002 to enable the participants continue progression interventions. The Co-ordinator of the project has met with the Manager of the Inner City Employment Service in the area to facilitate guidance and mediation support services towards the labour market.

No date has been decided as yet for the second intake of the programme.

Commercial Enterprise Support

Inner City Enterprise provides a commercial enterprise support service on behalf of the Partnership. In 2001, ICE assisted 219 clients during the year, of which 151 were new clients and 68 were carried over from the previous year. Demand for the service was lower than the previous year, with an average of 13 new enquiries per month.

In demographic terms, the majority of new enquiries tended to be from people aged less than 40, resident in Dublin's inner city and unemployed. Of those who were not resident in the inner city, the majority were resident within the immediate surrounding area. Over the past two years, ICE has experienced an increase in the relative number of enquiries from women, which in 2001 accounted for 39% of all new enquiries.

"Throughout 2001, ICE continued to deliver its full range of enterprise services effectively to all inner city clients. In addition, ICE provided its enterprise services to a number of social economy projects that have developed from community employment programmes such as the Liberties Recycling project and the Dublin Film Office. There was a continued reliance on ICE's

own activities for stimulating new enquiries. As has been the case historically, word of mouth referrals from previous clients represented the main source of new enquiries. This is a further testament to the continuing effectiveness and value of the enterprise support services provided by ICE. 2001 was the first year in which there has been a noticeable decline in new enquiry levels. Given the decline in national unemployment levels over the last number of years, this decrease in enquiry levels was, to some degree, expected."

With regard to their businesses, most of the new enquiries were at a pre-start stage of development (90%) with most either at basic concept or feasibility stage.

Forty per cent of referrals came from ICE's own promotional activities while fourteen per cent came from the Larkin Unemployed Centre and the Fountain Resource Group.

In 2001, ICE provided direct financial assistance of £27,160 to clients and approximately 8,000 hours of advisory support. In addition, ICE assisted clients to secure a further £64,000 in grant aid and loan finance approvals from other agencies including Dublin City Enterprise Board, the FÁS Social Economy Programme and First Step.

ICE assisted 33 clients to progress from pre-start to start-up and 14 from start-up to viability. Associated job creation by ICE assisted clients was 36 full-time and 8 part-time jobs. ICE also made extensive efforts to establish contact with 122 Back to Work clients on behalf of the DICP, although only 29 were contactable.

"ICE is engaged on a continuous basis in accessing additional resources, contacts and information on behalf of its client companies. This work includes identifying and securing potential public relations coverage, establishing contacts with relevant individuals and organisations that can provide specific advice that is not available through the business advisor panel and assisting with applications to other enterprise agencies."

During 2002, ICE intends to identify funding to replace the FÁS enterprise worker grants, introduce a client adoption programme to encourage the involvement of large-scale companies in assisting new enterprise development, and identify potential opportunities for social economy businesses that community groups could develop.

* * * * *

The Larkin Unemployed Centre and Fountain Resource Group operate a limited referral process to ICE for clients who have been in receipt of the Department of Social, Community and Family Affairs' Back to Work (Enterprise) Allowance for the past two years and who no longer engage with pre-enterprise service providers. In 2001, registrations were as follows:

DICP Service Provider	Male	Female	Total
Fountain Resource Group	61	22	83
Larkin Centre	47	19	66
Total	100	39	139

Data compiled on 17 December 2001

NB A target of 300 that was set for the year by both service providers was later considered ambitious when related to their target group.

Strategic Priority: Community Development

The Community Regeneration Worker provided ongoing support throughout the year to strengthening the core infrastructure, especially community based networks, and implementing and monitoring the community regeneration strategy of the Partnership's action plan. A new working group was established comprising key professional as a means to promote co-operation between the quadrants. The core infrastructure was expanded during the year to support the inclusion of vulnerable and excluded non-nationals and 'new communities' through the Pan African Organisation.

Developments in the Social Economy called for the convening of separate Social Economy working group and monitoring group structures and participation on the Social Economy Appraisal Team. Monitoring took place of issues and activities in relation to the Whole-time Jobs Initiative and Community Employment and in particular changes to these programmes that will impact on local development initiatives. Support was provided to organisations seeking to mainstream positions for JI workers.

The Community Regeneration Worker was involved in facilitating meetings between community representatives on the IAP monitoring committees, and in ensuring local development objectives are incorporated into the RAPID programme. In conjunction with Vista CDP, a Participatory Appraisal training programme was developed for local tenants and community workers from the south inner city. This will be completed in January 2002. Support was provided to the CTA Environment and Planning Officer who provides technical assistance to local organisations on environmental and planning proposals.

An evaluation of the Hill Street Family Resource Centre in Dublin 1 was part-funded. The Hill Street Centre is a new family centre that provides activities and supports for young parents and their children.

Dublin Corporation and the Partnership jointly funded a development plan for a new education and training centre for Lourdes Youth and Community Services in Dublin 1.

Work priorities for the Community Regeneration worker for 2002 will include continued support for the development of the existing and new independent inner city community-based infrastructure, co-ordinating a lobby for community gain from public and private developments, overseeing community involvement in the delivery of RAPID, facilitating the new community regeneration programme in O'Devaney Gardens, and the development of a voter education strategy for the inner city.

Quadrant Networks

North West Inner City Area Network

The North West Inner City Area network is a forum for community and voluntary groups in the area which seeks to enhance the quality of life for all in the community. The history of formal networking in the north west inner city dates back to 1990, while today's area network structure has been functioning since 1997. In 1999 a five year action plan was published on foot of research into the needs of the community. The plan identified core areas of work for the network, such as employment & enterprise; education; family support services; drug use & misuse; young people; senior citizens; and environmental & housing issues. Further priority areas for action are promoting interculturalism, arts & culture, women, and strengthening the community sector.

The past several years has been a time of change for the north west quadrant of the inner city, with major new private developments and large sums of money being invested. However, on the whole the local authority housing estates in the area, of which there are 14 in total, have seen little direct benefit. *'A large majority of people consulted during the process of the 1999-2004 Area Action plan for the NWIC area said that their communities had been untouched or unaffected by the large sums of money invested.'*

The objectives of the network are to create a forum of community and voluntary bodies in the area to address issues of social exclusion and marginalisation; to ensure the north west inner city receives its fair share of resources at local, regional, national and European levels and to seek to influence policy on issues that affect the community.

The Partnership supports co-ordination costs of the network, and in August 2001 started supporting a full-time Development Worker position.

A membership drive took place in early in 2001 and efforts were made to strengthen the network by collating statistics on the development of network services, and organising skills training for the steering committee in July and November, the latter of which focused on lobbying skills.

Stronger links were established between inner city structures, and connections developed with the RAPID programme. A joint network campaign was hosted to change the RAPID deadline in December 2001. The network assisted the new RAPID Co-ordinator with information.

The Youth Forum had three trips during the year and secured funding from the Youth Foundation, as well as a LUAS grant for an arts project that will take place in 2002. The Community Forum held its first meeting in May and was launched in October. Nine residents groups attended, and two representatives were elected to sit on the RAPID Area Implementation Team. Regular meetings were held with local people to discuss the Community forum and examine the democratic structure of the representative forum in the area.

Strong links have been developed with the North Inner City Drugs Task Force, which will commence funding a new position of Community Participation worker in January 2002.

The Network's Intercultural Working Group undertook a number of activities to facilitate the integration of refugees, asylum seekers and immigrants into the area. The group organised an Information Day on 14 November that aimed to make local community and statutory services more accessible to new communities. Over 100 people attended and a high profile debate took place in the afternoon on the topic of interculturalism.

NWICAN is working with the ICON network in the north east inner city to build stronger community services and an interagency approach in the Dominick Street and Dorset Street local authority flat areas.

Demands on the network are increasing as the community seeks a more accessible service and one-stop-shop. The network has been investigating the possibility of locating to new premises, which would ensure it is more visible to the community groups, and also that it serves as a centralised resource. This objective will be a priority for 2002.

Working groups were successfully strengthened this year, and increased their range of activities, which in turn has raised the need for administrative support for the network. Over £15,000 in grants was awarded to various working groups of the Network during 2001; this funding is all handled centrally by the network.

Reviews of the working groups have taken place in order to facilitate restructuring, including updating aims and objectives for both the NWICAN area action plan and RAPID. New structures and actions have emerged within most working groups, the majority of them having designated officers and steering group representatives.

The Senior Citizens working group has established the 'Council for Services to Older Persons in the North West Inner City.' Four sub-groups have been set up to develop a work plan for the Council and feed into the Network area action plan.

Targets for the next six month period include the recruitment of a Community Participation Worker with funding from the North Inner City Drugs Task Force. Funding is also required to employ an Information Officer/Administrator. A work experience placement or volunteer may be used in the interim period until funding become available.

A database of local groups will be developed in February and a directory of local services produced. The network's AGM will be held in April, at which new committee members will be elected. Induction training will be organised for them. Another membership drive will take place in 2002 including visits to groups to explain the role of network and encourage participation.

An inter-working group event will be staged in September. Particular attention will be paid in the coming year to issues that have not been prioritised to date, including development of a men's network, environment and housing, childcare forum and family support.

South West Inner City Network

SWICN is the area network for the south west inner city. Established in 1994, it has a current membership of 57 groups. SWICN is a forum where issues affecting the community are identified and joint action is planned to address them. The Partnership supports the co-ordination costs and Policy Analyst position.

Objectives for 2001 included maximising participation in the community sector, capacity building among affiliated groups, and transferring skills to local people.

Funding was received from Dublin Corporation for a capacity building project with tenants associations. A worker has been employed to work with groups initially in St. Teresa's Gardens and Chamber Court/Weaver Court.

Applications were made to the County Childcare Committee and the Department of the Environment for funding to resource two of the SWICN implementation plans, pertaining to childcare and the environment.

The network is involved on monitoring committee on Liberties Coombe IAP, and has established four cluster groups for the RAPID plan area. The network and the community representatives are fully engaged in the RAPID process at present. The publication of a Community Gain document regarding community representation on the IAP for the area, and subsequent roundtable conference, generated a debate on community representation across all quadrants of the inner city.

SWICN continues to participate in the monitoring and development of the environmental project in St. Teresa's Gardens. This year saw the re-establishment of the CE scheme within the flat complex.

The Enterprise working group is seeking funding for an enterprise centre. SWICN continues to facilitate the Policing Forum and has held a number seminars aimed at informing groups about the FÁS Social Economy programme.

Five new youth groups have developed in 2001, all of which are supported by the SWICN Youth Services and Tenants Capacity project.

There has been a fifty per cent increase in the SWICN affiliated groups participation rates and increased engagement with the State agencies.

Proposed targets for 2002 include employment of a childcare co-ordinator, consolidation of resources for the capacity building project, and following up the recommendations from the community gain report.

This year the Policy Analyst employed by SWICN undertook and facilitated a number of research projects, as well as supporting the various working groups within the network.

Early in the year a funding proposal for a Childcare Co-ordinator was submitted to the Equal Opportunities Childcare Programme, and later redirected to the newly established Dublin County Childcare Committee for consideration for Sub-measure 3 funding. SWICN is disappointed that a response to the proposal is still outstanding one year later.

A major event was the launch of research on community representation on the Integrated Area Plan for the area, and staging a Round Table conference in March. Ongoing support was provided to community representatives, and a written challenge on the legal standing of IAPs was formulated in collaboration with the Community Planning Service provided by CTA. This aimed to ensure equality of access, participation & outcome for community representatives and secure sustainable community gain for south west inner city. Community representatives have unresolved concerns about what they believe is an attempt to contravene the IAP, while community gain outcomes appear minimal.

An Environment Implementation Plan, which outlines a strategic programme of actions for the next three year period, was completed in conjunction with the Environment sub-group. A Network Working Group has been reconvened to ensure that work can begin on the agreed objectives.

The Policy Analyst co-ordinated the research on voter turnout and voter education during the year. The completed report by Adrian Kavanagh, called '*Unequal Participation – Unequal Influence: Voter Participation and Voter Education in Dublin's South West Inner City*,' identifies barriers to voting in the locality and makes recommendations to redress the abstentionist tradition which has resulted in the political neglect of the area. These findings and recommendations will now inform any actions which SWICN's Environment Group decide to take on the issue of voter turnout/education. An Interim Voter Education Task

Force has been established which will take responsibility for publication and launch of the report and development of a voter education strategy in 2002.

A detailed investment proposal was submitted to RAPID for support costs for activities outlined in the action plan, securing a premises for SWICN and progressing the agenda outlined within the Integrated Services Project.

Other goals this year were the commissioning of a Manual of Operations for SWICN, based on an external evaluation of the network.

A grant was secured from the National Anti-Racism Awareness Programme for anti-racism work with research and public awareness components. The primary objective was to stimulate public awareness of the needs of ethnic minority groups residing in south west inner city and to demonstrate how such groups could be incorporated into the representative structures of SWICN. The Digital Hub's discussion document was analysed from the community's perspective and a formal critique was submitted.

SWICN participated in an exhibition hosted by the Partnership at the launch of the Partnership's action plan in September. Photographic and written material was presented for display to demonstrate the network's achievements

Objectives for the next six months include the preparation of a Minority Report on behalf of the community representatives to the IAP, publication and launch of voter education report and development of a voter education strategy, devising an anti-racism research project

Inner City Organisations Network

ICON is the area network for the north east inner city of Dublin and acts as an umbrella organisation for 80 affiliated community and voluntary groups operating in the area. It functions as a source of information, a forum for debate and local policy making and a means of lobbying issues as they arise within the community.

The main areas of work this year were disseminating information, organising seminars and conferences, submitting funding applications, developing strategies to encourage and support local participation in ICON and other relevant structures. A development worker is employed to promote an understanding of ICON within the local area and to link with residents and tenants associations, and in particular to support the setting up of youth and recreational facilities and management structures.

In 2001, training courses in committee skills, leadership and awareness were organised for tenants from Croke Villas, Hardwicke Street, Dorset Street and Sheridan Court. Twenty-three people were trained. This resulted in local people being more confident in dealing with statutory agencies.

A childcare strategy was developed for the ICON area by collating existing data and working with a childcare task group to identify needs. This report was submitted to the RAPID initiative and the childcare task group has begun work on implementation of its recommendations.

A review weekend was organised for tenants from the Integrated Services Process community forum. Fourteen people participated. As a result, tenants have a better understanding of the role of statutory agencies, and have become more involved in decision making processes and particularly in the RAPID initiative. Four cluster groups of tenants and residents have been organised to ensure active community participation in the RAPID initiative. Approximately 400 people participated. Needs analyses were carried out for each area, and four community delegates were elected to the RAPID Area Implementation Team. The delegates were assisted to actively participate in the RAPID process through the establishment of a support group and organisation of training on presentation, negotiation and participatory appraisal.

There were two personnel changes in the ICON network in 2001. There was no co-ordinator from the periods of January to April 2001 and September to December 2001. Despite this staff shortage, significant progress was made with identified targets.

ICON has identified a need to increase participation by men in local structures. The network operates with four working groups at present on the themes of education, violence against women, childcare and multiculturalism.

One of ICON's affiliated groups - St. Agatha's Youth Development - was given a grant from the Department of Justice this year to employ a worker for young people at risk.

ICON has been in operation for ten years. Participation levels in the network are described as good.

Targets for 2002 include continuation of training for community delegates to RAPID, organisation of training for individuals who are not active in community structures at present, hosting the ICON Conference in April and evaluation the new City Council maintenance delivery programme.

South East Area Network

Particular energy went into the re-establishing of the area network in the south east inner city. Good progress was made in this respect and it is envisaged that the South East Area Network (SEAN) will be fully operational early in 2002. A network co-ordinator will be employed to progress this work further.

Community Development Projects

O'Devaney Gardens

O'Devaney Gardens flat complex in the north west inner city is home to over 800 people. Built in the 1950s, the complex has experienced many problems over the years, such as high unemployment, early school-leaving and a significant drug problem. In 1999, a new group was established to try to deal with some of the more serious problems. The O'Devaney Gardens Community Development Forum is an inter-agency group comprising representatives of statutory agencies, voluntary organisations and community-based groups. This year, the Partnership supported the research costs for a five year development plan that outlines changes necessary to improve quality of life for residents of the flat complex. A £1.3 million grant was announced by An Taoiseach in 2001 towards the construction of a Community Resource Centre, one of the targets of the five year implementation plan. The Partnership Board has approved investment for a development worker for the project in 2002.

St. Teresa's Gardens Environmental & Employment Project

The St. Teresa's Gardens project is an employment initiative that aims to involve local people in the regeneration of their flat complex, based in the south west inner city. The project sponsors a Community Employment scheme and employs Jobs Initiative workers. Intensive training and supports are available to workers to assist their career and personal development. Other local residents may avail of the services provided by the project and on occasion may participate in some of the training initiatives.

In 2001 the St. Teresa's project was involved with the Donore Community Drug Team, a support service for families in the area affected by drug use. A Health Board clinic has been established in the flat complex, operating on a fortnightly basis. This is particularly useful to older people and young mothers. The project was successful in obtaining computers for a Back to Education course that teaches participants computer skills, literacy, English, and other subjects. Sixteen local people from the complex are participating. It is considered important that the course takes place on location in the flats, as it encourages greater participation.

Some elements of a proposed Drug Education programme for 10-16 year olds, which was funded by the Drugs Task Force, have commenced, though funding for the entire course remains an issue. Ongoing negotiations are taking place regarding the estate management agreement with Dublin City Council, which will identify roles and responsibilities.

Five Jobs Initiative workers and three Community Employment workers participated on a special Maintenance Application Skills Training (MAST) training course. A summer project ran for four weeks in July, culminating in a community festival.

Objectives for 2002 include training on local democracy and voter education, development of an art and media project for youth at risk, development of new computer classes especially for youth at risk, undertaking a senior citizens needs assessment and publication of a newsletter.

Whole-time Jobs Initiative

Both SWICN and Parishes Employment Network (PEN) are managing agents for the Whole-time Jobs Initiative Programme.

In the SWICN area, 19 people left the Jobs Initiative during 2001, most of whom progressed into employment or education, while seventeen people were recruited during the twelve month period January to December. Forty-seven contracts were renewed during the July to December monitoring period.

The JI Co-ordinator provided technical support to projects and computerised worker personnel files. She was involved in research into the impact of the Job Initiative at local level which resulted in quantitative and qualitative documentation on the initiative. The Inner City Employment Service made a presentation to workers in April, and appointments with the FÁS placement service were arranged.

The JI Co-ordinator was involved as usual in interviewing, placement and induction of new workers in conjunction with project managers. Eight new workers were recruited between July and December. Five projects were allocated Jobs Initiative positions. Projects are supported by the JI Co-ordinator in providing quality supervision to workers.

The training expenditure from November 2000 to November 2001 was over £16,000, and over 60 workers participating in training during this period. Individual training and development plans were compiled. On the whole the Jobs Initiative impacts positively on the individual workers, improves quality of provision in local services, and results in the transfer of skills to the community.

Group training in health and safety was organised. A Maintenance Application Skills Training (MAST) course was organised for St. Teresa's Gardens but this did not take place following consultation with FÁS. A social economy seminar was organised in April 2001 and later in the year four projects received SEP funding for a feasibility study or business start-up.

Five projects submitted applications requesting an allocation of Jobs Initiative positions and each was assessed.

During the year exit strategies were identified for workers and 12 people progressed. Individual appraisals took place with workers and project managers. There were ongoing discussions with FÁS regarding the future of the Jobs Initiative and placement of workers.

An end of year audit was carried out for Phase 1 and Phase 2 projects and SWICN's contract with FÁS was renewed for the period November 2001 to November 2002.

A further objective for the year was to support projects in the development of Social Economy Programme proposals. The JI Co-ordinator provided information and support to projects interest in the SEP and assisted projects in accessing SEP feasibility grants. Four projects are in receipt of a feasibility grant. Two have received funding under the SEP, and two JI workers have transferred to SEP funded projects.

Objectives for the next period include the implementation of exit strategies, liaison with ICES regarding the High Support programme, preparation of a submission to RAPID and conducting an audit of local service provision by JI workers

Parishes Employment Network is the Managing Agent for JI workers in the north west inner city.

"The aim of managing the whole time J.I. for the North West Inner City is to provide employment for those traditionally excluded from the labour market and to meet acute social needs in providing essential services and activities in one of the most disadvantaged urban areas."

During the January to June 2001 period, fifteen Jobs Initiative workers participated in a range of courses organised by PEN, including plasterwork, woodwork, maintenance, accounts, adult psychology, and computer training. Thirty-six people participated in training between July and December.

PEN organised an information day to encourage groups to apply for the new FAS Social Economy programme. Two applications for business plan grants were submitted to

the Partnership and FAS. PEN has also been involved with policy development regarding the JI programme.

Two groups were assisted to develop business plans which will be completed in the first quarter of 2002 of benefit to senior citizens.

Training was provided for workers in accounts, community development, health & safety, video production, care of the elderly, childcare and woodwork.

Objectives for 2002 are to be actively involved on two social economy committees in An Siol (Senior Citizens and Millennium Holiday Home), to develop closer links between PEN projects and the Inner City Employment Service, to monitor the JI programme in relation to the cessation of positions and the High Support Programme, and to continue to develop training plans.

Pan African Organisation

The Partnership has recently started supporting co-ordination costs for the Pan African Organisation, based on Moore Street in Dublin 1. The organisation aims to support black and African people and other ethnic minorities living in Ireland. The Centre has 17 staff members. There is a full-time childcare service for people who are in employment or training. It provides culturally appropriate, affordable childcare for ethnic minority communities and helps people to access the labour market. Other services include information and advice, advocacy, outreach and research, language classes and computer training and organising social events.

"The specific aims of the Pan African Organisation include promoting and sustaining a reasonable standard of living for African communities living in Ireland. To challenge any form of discrimination and eradicate prejudice and exclusion of the African ethnic minority communities. To promote cultural harmony between Africans and larger society through various integration programmes. The organisation also aims to combat negative images and stereotypes about Africa while seeking dialogue and intensifying lobbying with government bodies and other statutory bodies with the objective of influencing policies towards the betterment of the African community."

St. Catherine's Combined Communities Group

St. Catherine's was formed in 1992 as an umbrella group for resident and tenant organisations in the south west inner city with the aim of improving the quality of life of residents of the local area.

In April 2001 St Catherine's launched its Foyer project on Marrowbone Lane. This multi-million pound initiative will incorporate sports and recreational facilities with a foyer housing project promoted by Cara Housing. During the year St. Catherine's liaised with Dublin Corporation and Cara Housing regarding the construction phase and local labour clauses.

"In the 10 years since its formation the group can be said to have made a very large and positive contribution to improving the situation in the local area...It has worked to progress the development of a major multi-purpose community/sports complex, construction of which commenced in July 2001; provided technical support to affiliated groups which has strengthened them and enhanced their capacity to deliver programmes and services; provided, through sponsorship of a CE Project, employment and training opportunities for local people, and assisted a range of local bodies, both affiliated groups and otherwise, with staff; organised on an annual basis a range of youth activities, etc."

During 2001 St. Catherine's produced five issues of its newsletter 'St. Catherine's News' and provided a range of supports for affiliated groups to assist them to develop in capacity. St. Catherine's was active in supporting the further development of the SWICN area network, and provided direction to the RAPID area implementation team.

Objectives for the next monitoring period are to enhance the ability of affiliated groups to engage with the Information Technology sector, and to encourage the participation of young people in community activity. The groups intends to develop a pilot

community leadership training programme aimed at young people from Cork Street and Maryland. A funding application has been submitted to the Drugs Task Force for resource to run a Neighbourhood Youth Project in the south west inner city area.

Arts Resource and Training Services Limited

A Cultural Affairs Officer is employed by Arts Limited with support from the Partnership to aid the development cultural industries and job creation in the arts in the inner city.

Activities this year included establishing effective management and administrative systems for the programme, securing funding from FÁS to employ two additional staff, facilitating the development of an inner city creative arts and cultural strategy and developing a three-year action plan.

Submissions were made to the four RAPID areas with proposals for increasing arts and cultural activity in the inner city.

Fifty-two individuals and 39 organisations availed of the technical support services provided by the Cultural Affairs Officer. A second 'Arts in Business' training programme has been organised, and will commence in February 2002. This will have a NCVA certification.

The Cultural Affairs Officer dealt with a total of 103 queries during the year on topics such as training information, job seeking, business development, and finance.

Strategic partnerships have been developed with relevant statutory, voluntary and community stakeholders, including the Partnership, FÁS, CAFÉ, Common Ground, Broadstone Studios, NCVA, LUAS Arts Plan and Inner City Enterprise.

Objectives for 2002 include the establishment and co-ordination of two Arts and Creative Fora (north and south inner city), recruitment of trainees for the Arts in Business programme and developing a proposal of work for the LUAS Arts Plan.

North West Inner City Women's Network

The Partnership supports the co-ordination costs of the North West Inner City Women's Network which operates in the Dublin 7 area of the city. A new co-ordinator started work with the network this year.

In the second half of 2001, the network hired an administrator, which has greatly assisted the development of the structure of the network. Information bulletins, meetings and workshops were organised to raise awareness of the Beijing Platform for Action and the Draft National Plan for women. Funding was received towards the development of a National Network for women's networks and meetings help with women from around the country. A network day is planned for March 2002.

A proposal was developed for a premises that could be used as a women's centre. Relations between local women's groups were strengthened and needs were assessed through discussion. A planning day was held and work carried out towards establishing a Violence Against Women sub group.

Objectives for 2002 are to hire a development worker, research violence against women in the locality, identify women's training needs and staff training needs, expand membership and review the network.

Community Planning Service

A Community Planner is employed by Community Technical Aid (CTA) with the support of the Partnership. The objectives are to assist local communities in negotiating for positive change in their areas. In 2001, Josephine Henry, the Community Planner, was involved in developing RAPID plans, and provided input and technical advice into area plans to address spatial social inclusion.

Capacity building was provided for local tenants in Ringsend regarding the proposed incinerator. Research and position papers were provided to support local residents.

Technical assistance in the form of objections, appeals and observations, was provided for community representatives on the Integrated Area Plan in the SWICN area. There was a successful outcome at An Bord Pleanála level regarding Cork Street and Ardee Street, while a decision on the Ivy Terrace appeal is pending.

The Planner assisted community consultation in Tara Street and Trinity College developments on Pearse Street and placed an appeal with An Bord Pleanála. Discussion are taking place with Trinity College about the development of community facilities. This is furthering the development of community gain with regards to large scale physical regeneration.

Training in 'planning for real' was provided for local workers in the Donore area, and estate management training was provided for committee members in Blackhall Street and Drumalee in Dublin 7. An action plan was developed for Drumalee, and housing objectives were subsequently included in Corporation plans.

Seven local people from the Blessington Street area were provided with training on the planning system and meetings were held with Dublin Corporation around the development of the area.

Negotiations took place around the development of Summerhill flats. All stakeholders agreed on the way to develop the area. Local residents in Fenian Street were assisted to develop a scheme for affordable housing.

"During this particular monitoring period a large amount of the time was taken up with work for the RAPID Plans so that a comprehensive physical regeneration package could be incorporated into the Plan. At the same time there was a constant demand for technical planning services to be provided on a steady basis."

Objectives for the next six months are to host a seminar on Parts 2 and 3 of the Planning Act for each network area, continue to provide technical assistance to local groups, to support the IAP community representatives to monitor budget changes to tax incentive areas, and analyse the four inner city RAPID plans as a way of assisting community representatives.

Community and Project Development Course

The Community and Project Development course, which is being delivered in conjunction with UCD, commenced in the autumn. There are fourteen participants. The year long course takes place one day a week and covers modules such as social policy, project development, research and evaluation skills, social analysis.

Strategic Priority: Education and Training

The Education Co-ordinator sits on the working groups of three quadrant networks. During 2001, the ICON Education Working Group focused on lobbying for an educational task force and organised an ICON schools forum in December. The SWICN education working group concentrated on issues relating to adult education this year, while the NWICAN education working group produced an information sheet that listed all available educational opportunities in the Dublin 7 area. This was distributed door to door and resulted in an increased uptake of local training opportunities.

Two meetings were convened during the year with representatives from the quadrant network's education working groups for the purpose of information exchange.

The Partnership's *Further Education* working group continued to meet throughout the year, and continues to look at gaps in relation to adult literacy and early school leaving. The *Education Needs* working group reviewed its role and intends to further develop linkages with the Drugs Task Force in the coming year.

Involvement with the Integrated Services Process in the north east inner city came to an end in April, but it is hoped that lessons from the ISP model will be used to inform the new RAPID programme.

The national Education Co-ordinators Network met on a number of occasions during the year, providing information on topics such as the Education Welfare Act, psychological services, HSCL Co-ordinators, the Stay in School Retention initiative and other local initiatives. Four thematic groups were formed within the network. The Education Co-ordinator was heavily involved with the organisation of an Education, Training and Youth Development seminar in October and in production of the network newsletter.

A new third level access initiative, called Strive, has been established with funding from the Millennium Partnership for Disadvantage. Approximately €25,000 has been allocated for the 2001-2002 academic year. This will be distributed to inner city residents.

Eighteen primary schools and 5 post-primary schools in the inner city have been adversely affected by the decision of phase out school based CE schemes. The Education Co-ordinator is working with other Partnership staff members to monitor the impact of CE policy changes across a range of inner city projects.

Primary Schools Initiative

The Primary Schools Initiative continues to be one of the Partnership's flagship educational intervention programmes. It aims to support retention and achievement in a network of ten inner city primary schools by providing additional supports for teachers and pupils. A new Co-ordinator was appointed in September to progress the work of the initiative.

The initiative's management committee met on a monthly basis between January and December 2001. Links have been developed with the DISC computer project and information on all DISC initiatives is related to the teachers in the Programme Manager's monthly report. A number of teachers are attending evening courses run by DISC and some schools have availed of a half day 'troubleshooting' course given by the DISC Co-ordinator at the request of the Primary Schools Initiative.

Meetings were held with Co-ordinators for the four inner city RAPID programmes, who were interested in PSI researched documentation on disadvantage. The PSI hopes that RAPID will be able to progress the initiative's proposal to the Department of Education for funding for the Suaimhneas Counselling project and co-ordination costs for the PSI.

The chair of the PSI, Des McMahon, resigned during the year. A rotating chair has existed for the purpose of the meetings with the Programme Manager being the driving force in between meetings.

Staff members from each of the ten schools attended the PSI meeting of 5 October in the Teachers' Club, at which presentations were made by representatives from the various PSI sub-groups, by the former co-ordinator of the PSI and by the DICP Education Co-ordinator. Since then schools have volunteered members to act as representatives of the various interest groups for their respective staffs. This has served to draw more staff into the PSI, making it more active and inclusive.

A number of teachers have applied for weekend courses run by the Abbey Theatre Outreach Programme. The annual Christmas party was held in the Teachers' Club on 11 December. A presentation was made to the resigning Chair, Des McMahon, on behalf of the teachers.

Two half-day meetings took place for all the teacher representatives of the various interest groups. The Sports' Group agreed on a plan of action for the year and the Principals Group discussed the implementation of the Suaimhneas Counselling Project. A meeting of the Parents' Group will be addressed by Mary Maher of the Dublin Adult Learning Centre with the aim of promoting literacy among the parents of the school going population and to encourage them to develop an interest in their children's work. Other groups include the Curriculum Group, the Issues Group, the New Teachers Group and the Networking or Teacher Development Group. The aim of each group is to promote the exchange of ideas between teachers and to participate in joint projects.

In May the Networking Group organised a 'Positive Emotional Health' course in the Education Centre in Drumcondra, which was facilitated by Margaret Curran. It ran over two Saturdays and there were twelve participants. The course gave teachers the opportunity to look at how they react to positive and negative situations both in their personal and professional lives. It is not the events in our lives that disturb us but the way we view the event. Participants are encouraged to challenge the way they see themselves and the world and hence develop a more rational view of events that can cause stress and disturbance in their lives.

Suaimhneas Counselling Project

It is intended that the PSI, under its new Suaimhneas Counselling project, will employ a full-time clinical psychologist and social worker to work with pupils who are at risk from drug abuse. In practical terms it means that a classroom or office will be allocated in each school for their use. They will visit each location at regular intervals to provide the counselling and the professional help necessary for these children. Many pupils and parents are referred to the Mater Hospital at the moment but they often fail to attend their appointments. The advantage of having a psychologist on site is that the children will be cared for within their own environment.

Copies of contracts for the employment of a psychologist have been obtained from the Dublin Institute of Technology and the relevant information on taxation and the payment of PRSI has been obtained from the Tax Office. The DIT has also made available examples of work completed by psychologists and children in a second level college. The PSI intend to carry out a study of projects already in existence such as the Anna Livia Project and The Family Support and Care Project run by John O'Riordan for the Eastern Health Board. The Partnership, the North Inner City Drugs Task Force and the South Inner City Drugs Task Force are each committing £30,000 to the project. It is intended that the steering committee will advertise for the services of a psychologist and a social worker in the near future. The DICP recently convened a meeting of representatives from the different groups to discuss the project and this was followed by a meeting of the school principals. They reached agreement on the outstanding issues, which involve the practical implementation of the project.

The PSI made a submission to the Department of Education and Science following a request for more detailed information, but the application was unsuccessful. The Department has stated that it will review its position in January 2002 and may consider allocating funding to it from alternative sources. The PSI intends to reapply under the Grants for Community Development and Family Support Groups Scheme.

Psychological Assessment of Pupils

Under the National Educational Psychological Service (NEPS) scheme launched by the Government, the Department of Education and Science will pay for the assessment of 2 out of every 100 children. Schools with less than 100 children may commission one assessment, for which the NEPS will pay £260 to include all expenses.

This intervention by NEPS will have little impact on PSI schools and in some cases, where there are less than 100 pupils on roll, only one child will qualify for assessment. It

has also resulted in driving up the price of private assessments as psychologists now claim that £260 is the new going rate. In certain schools in wealthy areas the Boards of Management are funding the private assessment of up to 14 per cent of pupils. According to principals and teachers in the PSI a far higher percentage of their pupils would need to be assessed. In a case where the Department agrees that 10 to 12 pupils are diagnosed with problems then the school qualifies for an extra teacher. If they cannot make up the numbers individually two schools can combine their children together and share an extra teacher. Even if the combined schools cannot make up the required number of pupils, a part-time teacher can be employed for 2 ½ hours per pupil each week.

In order to get the extra teachers the school *must prove* its case by having its pupils assessed. Only one school in the PSI benefited from the recent 'demographic dividend' when 120 teachers became available due to a drop in the school going population. The PSI decided to increase the grant for psychological assessment this year from £500 to £1000 per school. The PSI intervention of £10,000, which covers the cost of at least 50 assessments, is an effort to redress the unfairness of the situation. To date in one school *all* of the children who were assessed by the psychologist with the aid of this grant qualified for special attention.

Sub-committees

The Principals' sub-group met twice, the first time to look at various aspects of the job, i.e. teaching principals of inner city disadvantaged schools. Issues discussed included the difficulties of attracting and retaining qualified primary school teachers, which results in huge problems of continuity and planning. Turnover of staff in some cases was as high as 60% - 90% in the space of a year. Principals also discussed practical suggestions for ways in which the PSI could work in partnership with other bodies, such as the INTO and the IPPN (Irish Primary Principal's Network).

The second meeting was held as an in-service day for the ten principals. Presentations were made by the School Development Planning Section of Drumcondra Education Centre and the INTO, regarding new legislation affecting schools, particularly the Education and Welfare Act.

The Policy/Issues sub-committee was formed to look at issues of concern and policy within the ten schools of the PSI. At its first meeting in 1999 it discussed the achievements and work of the initiative in the schools and the benefits to each school from membership of the PSI. It was generally agreed that a great deal had been done to bring schools with common issues together, provide a forum for discussion and sharing of knowledge and in the area of provision of workshops and activities for teachers, parents and pupils alike.

However many problems which were endemic in the schools could not be addressed by the initiative as the overall responsibility for these lay with the statutory government bodies in charged with education and children's affairs in general. For example, material and financial under-resourcing, multi-grade classes, lack of Department of Education & Science support services, and understaffing.

The Parent Teacher Interest Group has been in existence for 3 years and involves about 30 people. The basic objective is to train parents as 'supports to school life' and if possible, to supply back-up materials to facilitate this supportive role. As there was no Programme Manager in place for most of 2001, the group only took on one new project. This project was the Read to Succeed course run by DALC. This is a 13-week course (13 x 3-hour sessions plus some placement sessions reading to children plus one individual tutorial). The course combines practical skills and experience of reading stories to children with knowledge and understanding underpinning rationale and theory. Eight parents who successfully complete the four required tasks received Open College Network accreditation.

Required tasks for OCN accreditation:

1. One observed story reading session
2. Diary of story telling session – 6 entries required for accreditation purposes
3. Participation in course discussions and keeping a record diary of all course work
4. Course work assignment combining discussion and analysis of theory and practice.

A number of these parents have also written their own children's book. Some are returning taking up second chance education options following the confidence boost they got from completing this course. Schools have also benefited from these parents, who have read to children in the classroom on special occasions e.g. World Book Day. Schools have also benefited from parental involvement through maths games, educational games and understanding the importance of play and the value of toys that develop the imagination.

The Parent Teacher Interest Group organised a 'Games' Night in the Teachers' Club in November. The aim was to make parents aware of the work that goes on in schools. A presentation of certificates was made to parents who completed the Read to Succeed project with DALC and copies of their Books for Children were put on display. The books were published by the PSI with part-funding from a private donation. Each author was presented with a printed copy of his or her own book and each school received copies for the school libraries.

At a Finance Committee meeting held in October, it was agreed that the current budget of £60,000 was inadequate to meet the needs of the PSI. In previous years a budget of over £80,000 had been allocated to fewer schools. In the meantime there have been substantial changes in the cost of living and the salary of the Programme Manager has risen after recent national wage agreements. Proposals were adopted for the coming year.

The Life Education Centre (Drugs Bus)

The Crew Network, based in Moyglare, Maynooth, is an organisation involved in the provision of mobile 'life education' classrooms that visit schools. These classrooms - also known as 'the drugs bus' - have been visiting the schools of the PSI for the last number of years.

This year the Life Education Centre (LEC) visited the schools in the PSI between April and June. This programme is funded by the PSI and as part of its outreach programme it has always been provided for a number of schools which are not in the initiative. These are either feeder schools or schools on the same campus as some of our schools. The extra schools are St. Brigid's, Rutland Street, and St Laurence O Toole's Junior Girls.

The LEC bus is parked at each school (or at a neighbouring school in some cases where parking at the school is unavailable). It provides the opportunity for every child in the schools to attend a session in the centre varying from 25 minutes in Junior Infants to 1hr 30 minutes in 5th and 6th classes. Each class learns about their bodies and the effects which outside factors may have upon various systems of the body. In senior classes this would include the effects of smoking, drinking excessively and misusing drugs.

This costs the PSI £4,500 every year but it is seen to be money very well spent as it returns each year to build on the work covered the previous year and every child in each school has the opportunity to visit the centre.

Research

The group decided to survey all teachers in the PSI to help identify what the issues of greatest concern were. Having carried out this survey the majority of teachers returned common issues of concern. Areas were identified which the PSI as a group could themselves deal with and which could be used to shape future policy.

One of the most startling findings was that of staff turnover in the ten schools to which many issues contributed. Finally it was found that on many issues the PSI could not act on its own and further action would be required to elicit recognition or response from government departments.

To this end the committee decided that an independent, reputable company with expertise in research would need to be commissioned to produce a comprehensive and statistically accurate report. The rationale here was that anything presented by ourselves would be seen as biased and again elicit a previous response from those in authority as 'unsubstantial rumblings'. The Adelaide Group was commissioned to this end and on completion presented a draft report to the Initiatives Management Committee in December 2000. This was a focus for work in 2001.

It was decided that this report would be publicly launched and a database of all those involved in the schools and their community as well as education correspondents in the media and government officials be compiled. The launch timed prior to Easter was postponed due to foot and mouth disease restrictions and the final report was posted to all of those on the database. The report received coverage in the Irish Times (Emmett Oliver) and in the E&L supplement. Questions were put to the Minister for Education by opposition TDs in Dail Eireann. Minister Eoin Ryan made contact personally with two members of the committee and asked to meet a delegation. A meeting was held with the Minister in his office on May 31st, it was attended by Mary Marren, Des McMahon and Pat Bunce.

Sports Group

A football blitz was organised by Pat Coyle for the children in Clanna Gael GAA grounds in Ringsend. A total of ninety children took part in the competitions. Cumann na mBunscol funded the medals and refreshments for all the participants while the PSI paid for the transport and lunch for the teachers. A meeting of teachers in the Sports' Group was convened in the Teachers' Club in December and it was agreed that the committee would endeavour to provide the children with at least one sporting activity each month. Activities would not be confined to conventional sports but would include walks in national parks and other projects outlined in the New Curriculum.

Specialist Teachers from the National Art Gallery

Throughout the months of October, November and December the PSI funded art classes for children in each of the ten schools. The scheme of lessons and workshops was run as part of the National Gallery's Outreach Programme. The purpose of the project was to provide 'hands on' in-service professional training for teachers and additional stimulation for the pupils in their class work. The Gallery normally charges £45 per lesson to individual schools but because it was a group project the charge was reduced to £30. The project cost £3,000 in total for a course of ten two-hour lessons in each of the DICPSI schools. We are currently organising guided tours of the gallery for the children.

The Science Bus

Following a request for funding from Allied Irish Bank made through the INTO representative on the PSI committee, a cheque for £1,000 was donated to the PSI towards school visits from the Science Bus, which is organised by Dublin City University. Children from the third to sixth classes are brought onto the bus in groups of fifteen, and they carry out experiments according to written instructions. The aim is to stimulate an interest in science and to promote it as a subject for second level. The bus has visited six schools to date and it will visit the remainder in February. The response from both teachers and pupils has been very positive.

Circle Time Course

Teachers from each school were funded to attend a one-day course in December, given by a Jennifer Mosley who was one of the original promoters of circle time. The aim of circle time is encourage children to express themselves in a controlled environment and to learn to respect the views of others. The teaching method is deemed to be of particular benefit to children who are experiencing difficulties in their personal lives. The course was very well received by the teachers and many of them have applied to attend a follow on course, which is planned for March 2002.

Dublin Inner-city Schools Computerisation Project

The Dublin Inner-city Schools Computerisation (DISC) project aims to upgrade inner city primary and secondary schools to high specification multi-media capacity. As a result of the success of phase 1 of DISC, which initially operated in 20 schools, it was decided to extend the project to further inner city schools in 2001. There are now 40 inner-city Dublin schools involved – 9 post-primary and 31 primary. DISC is a collaborative initiative between the schools, the Dublin Institute of Technology, Dublin Inner City Partnership, Department of Education and Science through the National Centre for Technology in Education, and Hewlett Packard.

The first phase of the project was launched in February 1999 and worked with 20 schools over a 3-year period. At this stage each school has been assisted in upgrading its computer facilities to high specification multimedia computer capacity – this is ongoing. To date over 100 computers have been donated to schools through the Dublin Institute of Technology.

A number of training courses such as Introductory Phase 1 and 2, Internet, Web Design, Basic Troubleshooting, ICTs in the Primary Curriculum, Intel Teach to the Future Course, and Network Management have been organised through the DISC project. To date over 500 teachers have availed of these courses. In June 2001, 245 teachers received a joint certificate in Continuing Professional Development from the Dublin Institute of Technology and the University of Limerick.

Each school also received eight pieces of educational software. Software evaluation committees were established at both primary and post primary levels to assist with the evaluation of this software. To date over 20 evaluations are completed and are available on the project website at www.ncte.ie/disc. A number of workshops were also organised where teachers could avail of the opportunity to sample software before purchasing.

Due to the above work with schools in the inner city 15 community groups have contacted the project and over 30 computers have been donated to these projects. From the above it can be seen the project has been very successful its initial objectives of working in partnership between the schools, local industry and the community.

Due to the fact that no major funding was available for training during this period a limited amount of training took place. A Basic Troubleshooting Course took place in Synge St. CBS and was attended by 12 teachers. An Intel Teach to the Future course took place in Larkin Community College and was attended by 15 teachers. A number of software workshops were also arranged to give teachers the opportunity to look and sample relevant software.

"One of the main issues for the project at present is that technical support has become a major concern for all involved in the project it has been decided to review this issue. It was decided that one way to address this issue is to encourage teachers to participate in in-staff training days. It is felt that the issues causing concern for teachers are minor issues and can be resolved if a whole staff is willing to take on a Basic Troubleshooting Course."

Objectives for the next six months include upgrading as many schools as possible to high spec. computer equipment, provision of teacher training to all schools in the project, review workshops for phase 1 schools and staff training for phase 2 schools. Basic Troubleshooting and Network Management are a priority for all schools in the project. DISC will assist any school wishing to get involved in projects at local, national or international level.

Hewlett Packard, now the main computer sponsors on the project, decided to upgrade 4 schools from Phase 2 of the project. They also donated £22,000 to be used with any school in the project as we saw fit.

Following discussions with the National Centre for Technology in Education it was agreed that the Centre would forward the funds necessary to run teacher-training courses, working through the Blackrock Education Centre.

The four Phase 2 schools received Hewlett Packard equipment and the process of preparing the computer rooms began. The following schools were selected as it was felt they were in most need of this equipment at the time.

1. St. Audeon`s Primary School, Cook St., Dublin 8.
2. Mater Dei National School, Basin Lane, Dublin 8.
3. St. Patrick`s Girls National School, Ringsend, Dublin 4.
4. St. Mary`s Place Boys National School, Dublin 7.

Currently one school is completely finished, two schools are waiting for Hewlett Packard to network the computers and the final school is waiting on the Docklands Developments Authority to install benching and electrics.

Clareville Court Senior Citizens Complex, the Pan African Organisation and the North West Inner City Community Development Project received computers from the project during the year.

Computer Science students from the Dublin Institute of Technology, Kevin Street, as part of their Web Development Course have volunteered to design websites for six of the project schools this year. They hope to do the same over the next number of years until each school has a website. They visited each school in October and prior to Christmas The websites will be operational from April 2002 and students and teachers will be given basic instruction on the maintenance and upkeep of the site.

City Quay National School and Scoil Chaitriona CBS are currently involved in a Music Project with a London School. Both schools have received assistance in the purchase of relevant software with training for this project and the use of internet and email to assist them with the aims of their project.

A number of schools have received donated computers from the DIT. Schools have also been assisted in the purchase and use of computers, printers and digital cameras. A number of schools have also opted to upgrade to ISDN.

A number of schools have also requested assistance with troubleshooting aspects of their own computer facilities and the project manager has carried this out with individual teachers.

Second-level Schools Network

A Second-level Schools Network has been established in the inner city with support from the Partnership, comprising 12 post-primary schools. The network has met regularly for the past 18 months with the common goal of securing extra resources for their pupils and schools. January 2001 saw the gathering of data by the Education Co-ordinator on reading ages, retention, attendance, behaviour and non-nationals. This information not only served to give an overview of issues affecting the second-level schools, but it also reaffirmed the schools' commitment to the Network. In February the Network applied to the Partnership for funds towards employing a consultant to collate existing data on the schools and develop a proposal for funding from the Department of Education and Science. The Consultant worked for the Second-level Schools Network during April and May. It became obvious during this period that a longer timeframe would be required to prepare a detailed proposal for the Department.

Immediate priorities for phase I, the 2001–2002 period, were to prepare a longer term strategy for the SSN, begin a dialogue with the Department of Education and Science, and consult with teachers and principals in each school regarding the development of the network. A longer term strategy for 2003–2006 was outlined with clear objectives and measurable outcomes such as increased access to in-service, closer exchanges between schools, improvements for students, and satisfactory implementation of new Education Welfare Act procedures.

In October a facilitated session was held to agree a common way forward. It was decided to request the Partnership Director to open a dialogue with the Department of Education; to undertake a profiling exercise of the inner city, and draft an investment proposal for the Partnership board.

A job description for Programme Development Manager for the network was agreed. The main responsibilities would be to:

- ? Draw up a strategy to further the requirements of the SSN. This will include costing programmes and initiatives as identified
- ? Play a role in the implementation of that strategy
- ? Identify and assist in the setting up of structures within the SSN
- ? Research and initiate some practical measures to address educational disadvantage

Considering that there were initially 11 and then 12 schools involved in this process, and that an industrial dispute provided a most unwelcome distraction for all concerned, great progress was made over the past year.

The next steps are for a meeting with the Department of Education and Science and presenting the consultant's report, opening up dialogue. Secondly, the Network is currently seeking a Programme Development Manager to work approximately 40 days between January and June 2002.

Childcare

The Partnership continued to facilitate the Inner City Childcare Network that meets on a monthly basis in the Partnership offices. During the year the network undertook to produce a newsletter called *Rattle Mag*. Three issues were published and distributed to the range of childcare facilities in the inner city and groups with an interest in promoting best practice.

A number of local facilities were supported with funding applications for Equal Opportunities Childcare Programme support.

Small scale investment was allocated to O'Devaney Gardens for childcare training and the North Wall after-schools project for a planning day.

In response to local demand, a Management Skills course was organised for childcare managers and senior childcare workers, to provide training in topics such as fund-raising, report writing, record keeping, committee skills, managing children's behaviour, legislation and policy developments, client relations, and staffing issues. Fifteen people will participate on the eight week course, which will be delivered by Barnardos starting in January 2002.

The Partnership is represented on the ICON childcare subgroup and worked with the group during 2001 to produce a strategy document for enhancing childcare in the north east inner city.

An information seminar was held in April on the topic of staff recruitment and personnel issues. This took place in Whitefriar Street Community Centre.

The Partnership Director sat on the Dublin County Childcare Committee for a brief period, and links have been maintained with the committee.

Small scale support was allocated towards childcare for parents of non-national children attending English classes in St Gabriel's National School, Dublin 7.

Throughout the year, the childcare network returned to the consultant's report from 2000 to review recommendations and ensure they were adhering to the recommended strategy.

Strategic Priority: Implementation Infrastructure

RAPID

During the year the Partnership concentrated on the developing RAPID programme in four areas of the inner city. The inaugural meetings of the four RAPID teams were convened and chaired by the Partnership. Baseline plans have been submitted to the City Development Board. Community representatives, who are mainly local residents, were elected to the Area Implementation Teams. The Partnership's Community Regeneration Worker provided ongoing support to the community infrastructure to support its involvement in RAPID through local information meetings, cross-quadrant discussion groups and liaising with the RAPID co-ordinators.

Networks

The area network for the south east inner city is in the process of being re-established, having been without a co-ordinator for some time. The remaining three quadrant networks continue to develop at individual paces, and support the implementation of the Partnership's action plan, as well as overseeing their own local area plans.

Information Technology

As part of the Partnership's ambition to support the information and communication technology needs of the community sector, a joint application was submitted to the Department of Public Enterprise early in 2001 for CAIT initiative funding to develop an IT support unit for inner city groups. Although unsuccessful in attracting CAIT funding, the application was later revised and a smaller pilot training programme will be delivered to a sample of community workers starting in January 2002. The training programme is targeted at core staff from a range of community groups. Modules including understanding PC applications, maintenance and troubleshooting, assembling a PC, and using peripherals such as digital cameras, printers and scanners. The course will be evaluated on completion and possibly expanded to other quadrants.

Liaison meetings took place with the Digital Hub in the Dublin 8 area with regard to the development of the site in the former Guinness premises in the south west inner city, its potential impact on the community and its relevance to the Partnership action plan.

Community Employment

Changes to the Community Employment Programme are affecting the provision of community services locally. The Partnership is concerned that cuts to the programme will result in a loss of progression opportunities for the local community, impact on the provision of community services and undermine the existing infrastructure. Research is being carried out at the time of writing to ascertain the extent to which cutbacks in the CE programme are affecting the provision of community-based services and work or training opportunities for long-term unemployed inner city residents.

Communications

In efforts to both raise the profile of the Partnership and its workload and improve understanding of the range and purpose of local development work in the inner city, the Partnership prioritised its communication strategy for 2001.

The Action Plan, 'Achieving Equality, Overcoming Exclusion' was published and launched in September, along with a review document of ten years of Partnership activity in inner city Dublin. Local groups were invited to participate in an exhibition hosted by the Partnership at the launch. Information was displayed on the range of local development activity that had taken place.

An existing report, called *Working for Local People*, was updated with new information, including outcomes from the last action plan for 1996-2000.

Three issues of the *Partnership Agenda* newsletter were produced, providing information on local events and activities, policy analysis and awareness raising.

A Progress report for 2000, and a six month report covering January-June 2001 were completed and circulated.

A new childcare magazine, Rattle Mag, was produced by the Inner City Childcare Network on a quarterly basis. This publication was deemed important in helping promote quality standards in the childcare sector. It profiles community childcare facilities, provides information on job and training opportunities, and monitors the development of childcare in the inner city.

A limited edition large scale (A1 size) colour map of inner city Local Authority flat complexes and senior citizens housing was produced to assist the partnership with implementation of its plan and targeting of resources to areas most in need.

The Partnership worked closely with the PLANET PR committee in order to further develop its profile and enhance communication regarding local development activity. An article on regeneration initiatives was published in the PLANET magazine, and information on the Partnership was published on the PLANET website.

A new Partnership website was designed with the intention of providing up to date information in an easily accessible format (www.dicp.ie).

A report was produced by the Partnership on St. Teresa's Gardens Environmental and Employment Project, documenting their activities and achievements to date.

The Partnership Director presented a paper on area-based approaches to regeneration at the European conference in Stockholm called Urban Futures, and was a key speaker at the Doubling Dublin conference organised by the Dublin Employment Pact.

Progress on Equality

New Communities

This year the Partnership commenced support for the Pan African Organisation, based on Moore Street, for its work with African people and other ethnic minorities living in Dublin. The Pan African Organisation was established by Africans living in Ireland as a collective forum to address issues and circumstances of African and black people living here. It also supports the causes of other ethnic minorities living in Ireland and shares a common solidarity based on the principles of Pan-humanism. The organisation seeks to redress these inequalities through an organisational structure that marks the way for black and African access to decision-making, communication structure, policy development and organisational strategies that ameliorate their situation as the victims of a discriminatory society.

The Inner City Renewal Group was supported by the Partnership to produce a video on multiculturalism entitled, 'Echoes from the Streets,' which was launched in April 2001.

Small scale support was provided to cover childcare costs for parents of non-national children who were attending English language classes in St Gabriel's National School.

The Intercultural Working Group of the North West Inner City Area Network was funded by the Combat Poverty Agency and the Partnership for a programme of activities that aims to make local community and statutory services more accessible to new communities living in the Dublin 7. New communities include refugees, asylum seekers and immigrants who have recently moved into the area. During 2001 the working group organised a consultation day with new communities to find out what obstacles they encounter when accessing local services. A second consultation day, this time with statutory and community service providers took place in October. It explored ways in which agencies and projects could make their services more accessible to new communities. Anti-racism training was provided for members of the working group.

In November an Information Fair was organised in a local parish centre. Various community projects and statutory agencies provided information on their activities and services, for the purpose of supporting the integration of new communities. The event was well attended, and followed by an afternoon debate on the topic of interculturalism.

The working group is using the experiences from these activities to inform a good practice guide to interculturalism that will be published in 2002.

The Partnership has supported the intercultural organisation Sport Against Racism Ireland (SARI) over a number of years, to organise an annual multi-cultural 7-a-side soccer tournament. This has proven an effective way of tackling racism in Ireland. This year 40 teams from around the country competed, and Barclyde, a team made up of refugees and asylum seekers based in Limerick hostels, won the trophy.

The Elderly

Funding was provided for a study on the needs of older people and the availability of services for this target group in the Dublin 7 area. This was a joint project between the Northern Area Health Board, the North West Inner City Area Network and the Partnership. The purpose was to assist with the development of a more integrated and efficient response to the needs of older people.

"One of the main priorities of An Síol and the Aughrim Street Parish Senior Citizens Committee is to provide a regular meals service to senior citizens living in Stoneybatter and the surrounding area. By setting this as a priority they recognise that senior citizens on a pension in the North West Inner City will have a low income and have less to spend on food. It recognises that some senior citizens may lack adequate facilities to cook or have very poor housing conditions and that frail senior citizens living alone may not have the ability to obtain and prepare food themselves. Furthermore, senior citizens have expressed feelings of social

isolation and loneliness, both of which have been shown to be a predisposition to poor quality diets and low energy intake. Thus, serving meals in a community setting is a way of promoting social cohesion and social integration as well as offering senior citizens appropriate food access and choice." (Conroy, 2001:18)

Workplace Equality

The equality agenda will be further pursued through a Dublin Employment Pact led 'development partnership' that has been awarded EU EQUAL funding for an initiative entitled 'EQUAL at WORK: Inclusive Employment Through Open Human Resource Practices.' The initiative will undertake an audit of existing HR practices in the community, statutory and voluntary sectors and look at ways of changing employer's HR practices so that greater equality is achieved for groups that experience disadvantage, including people with disability, members of the travelling community, new communities, and ex-prisoners. The first quarter of 2002 will see the production of a specific plan of action that will then be submitted for phase 2 funding.

Gender

The Partnership is committed to gender mainstreaming and monitors the impact of activities on both women and men, as well as instigating initiatives aimed at particular gender target groups. In the north west inner city, the Partnership supports the co-ordination costs of the North West Inner City Women's Network, which supports a number of women's groups in the area by organising training, contributing to policy development and raising awareness of women's issues.

Both Gateway Limited and North Wall Women's Centre are supported to run pre-employment training programmes specifically for women that provide necessary supports and personal development.

The majority of participants on the joint Partnership/UCD Community Development and Leadership course are women. The course will upskill them for key leadership positions in the community sector.

Recognising that the majority of childcare staff are women, the Partnership worked with the Inner City Childcare Network to organise a Management Skills course, commencing in January 2002. The course recognises that many childcare facilities are staffed by women who do not necessarily have managerial qualifications. The course provides professional standard training to further support women with childcare careers.

Future Developments

In December 2001 funding was approved by the Partnership board for the O'Devaney Gardens Community Forum, in line with targets set in the 2001-2006 Partnership action plan. The funding will enable the group to employ a Development Worker to oversee implementation of the development plan produced earlier in 2001. Specific aims and objectives include representing the interests of the community in the development of a community resource centre, developing sustainable employment opportunities for people resident in the flats, identifying opportunities in the social economy for community services and addressing acute educational disadvantage.

A Childcare Management Skills training course which was organised in 2001 will commence on 16 January 2002. The training, designed specifically for managers and senior childcare workers in inner city community facilities, will be delivered by Barnardo's over an eight week period. The venue is St. Vincent's Trust on Henrietta Street, Dublin 1. The course will be evaluated on completion. Owing to the scale of demand for this training, it may be expedient to run a second course later in 2002, to accommodate managers who were not offered a place on the first this course.

The Partnership is closely monitoring the Community Employment Programme and the knock-on effect the national scaling down of the programme will have on local employment and training opportunities and on community services.

An Information Technology skills training course will commence on 22 January 2002. This is a pilot training project for groups affiliated to the South West Inner City Network. It aims to upskill one core staff member in a sample of community organisations in computer applications, hardware and peripherals.

The Partnership will continue to participate in the EU EQUAL development partnership headed by the Dublin Employment Pact. The initiative will manage a series of projects aimed at improving equality in the workplace through changing employers' work practices and challenging discriminatory attitudes.

A number of inner city residents are participating on the European Experience programme, nominated by ICES managers. During 2002 participants will travel to one of four European countries for three months of language classes while living with a local host family. A Partnership allocation enabled seven individual inner city residents to participate on the 2001-2002 programme.

The November board approved an allocation to employ a RAPID Community Involvement Worker for the north inner city. The worker will facilitate community involvement in RAPID in particular flats such as Dominick Street, Dorset Street, Hardwick Street, Sheridan Court, Wellington Street, Mary's Place, Wolfe Tone Court, and Mountjoy Street. The worker will be managed by ICON, the area network for the north east inner city.

A community development research study is underway, focusing on the development of the St. Catherine's Combined Communities Group over a ten year period. Wider research is being conducted on how the community has become involved in shaping the local landscape, challenging planning decisions such as high-rise and making suggestions for sustainable communities.

A model of good practice for pre-employment training is being produced in association with the Gateway Project in Dublin's north west inner city.

During 2002 the Employment & Enterprise Co-ordinator will continue to provide technical and monitoring support to the GEMS initiative in Belfast. This will involve periodic visits to GEMS providing practical support to the GEMS Management Committee, Co-

ordinator and staff team. Exchange visits between Dublin and the Belfast employment service staff will be encouraged to promote the development of best practice service delivery procedures.

Appendices

Board membership by sector

Independent Chair	Professor Joyce O'Connor
Community	
North West	Tanya McEntagart Carmel Brien
South West	Outgoing Seamus Ratigan / Incoming Andrew O'Connell James Boylan
North East	Seanie Lambe Pauline Kane
South East	Frances Corr Gina Guzman
Employer	Evelyn Fitzpatrick
Councillors	Joe Costello Royston Brady
Statutory	Nessan Vaughan - FÁS Peter Coyne - DDDA Fergus McCabe - Health Board Paul Maloney - Dublin Corporation Marie Dooley - Probation and Welfare
Trade Union	Des Bonass Maria Tyrrell

Andrew O'Connell joined the Board representing SWICN, replacing Seamus Rattigan.
Evelyn Fitzpatrick rejoined the Board representing the employer sector.
Gerry Folan of Dublin Corporation resigned due to change of job internally.
Rhona MacSweeney ICTU representative resigned due to change of employment.
Awaiting a representative from Department of Education.

Substructures

Board

- Executive Committee
- Social Economy Monitoring Group
- Employment and Enterprise Monitoring Committee
 - Community Regeneration Working Group
 - Education Needs Working Group
 - Further Education Working Group
 - Employment and Enterprise Working Group
 - Social Economy Working Group

List of publications

Conroy, Pauline, Pierce, Maria and Ralaheen Limited, (2001) *Voluntary Activity and Services for Senior Citizens in Dublin's North West Inner City*.

Development plan for Lourdes Youth & Community Services.

Dublin Inner City Partnership (2001) *Achieving Equality, Overcoming Exclusion: Strategy to Secure Social and Economic Rights in the Inner City* (Action Plan 2001-2006).

Dublin Inner City Partnership Progress report 2000.

Dublin Inner City Partnership Progress report January to June 2001.

Hill Street Family Centre, Evaluation Report 2001 (part-funded by Dublin Inner City Partnership).

ICON Childcare Task Group (September 2001) *ICON Strategy to Develop Quality Local Childcare*.

Local Solutions to National Issues, Issue 1, Autumn 2001. 'More than Bricks and Mortar: Dublin Inner City Partnership's Strategy to Regenerate the Urban Core.' (article in Planet magazine)

Map of inner city flat complexes (limited edition)

Partnership Agenda: Network Newsletter (quarterly, three editions)

Rattle Mag: The Inner City Childcare Network Newsletter (quarterly, three editions)

Report on St. Teresa's Gardens Environmental and Employment Project (June 2001)

Report on the Round Table Conference on Community Involvement in the Integrated Area Plans (with SWICN) March 2001

Rourke, Stephen (2001) Development Plan for O'Devaney Gardens.

Success Stories from the Community: Ten year Review of Partnership Activity (brochure).

Working for Local People: Targeting Long Term Unemployment to the New Millennium (2001) (revised publication)

DISC Phase 2 Schools

Gardiner Street Primary School, 76 Upper Gardiner Street, Dublin 1.
George's Hill Presentation Primary School, Dublin 7.
Scoil San Seamus CBS, Basin Lane, Dublin 8. (Primary)
St. Columba's Special School, 61 Great Strand Street, Dublin 1.
Mater Dei Girls Primary School, Basin Lane, Dublin 8.
O`Connell Primary School, North Richmond Street, Dublin 1.
Sancta Maria Primary School, Synge Street, Dublin 8.
St. Patrick's G.N.S. Cambridge Road, Ringsend, Dublin 4.
Scoil Mhuire `s Iosaf GNS, St. Mary's Place, Dorset Street, Dublin 7.
Special Education Project, 8 Henrietta Street, Dublin 1.
St. Audeon's Primary School, Cook Street, Dublin 8.
St Mary's Place Boys Primary School, Dorset Street, Dublin 7.
Presentation Primary School, Warrenmount, Dublin 8.
St Paul's CBS, North Brunswick Street, Dublin 7. (Primary)
St Vincent`s Girls Primary School, North William Street, D1.
Stanhope Street Primary School, Manor Street, Dublin 7.
St. Columba's Primary School, North Strand, Dublin 3.
St.Vincent's Infant Boys Primary School, North William Street, Dublin 1.
Rutland Street Primary School, Rutland Street, Dublin 1.

Projects & Activities Budget Expenditure 2001

STRATEGY	Delivery Organisation	Total Expenditure
A. Community Regeneration		
Environmental/Planning Advice Service	Community Technical Aid	34,792
Community Arts and Cultural Initiative	Ormond Centre/ARTS	32,294
Community Regeneration Programme	St Teresa's Gardens	32,815
Vista Project	Capacity Building	602
Total		100,503
B. Tackling Educational Disadvantage		
Primary Schools Initiative	IC Primary Schools Initiative	39,300
Secondary Schools Initiative	IC Secondary Schools	4,000
Schools Computerisation Project	DICSC	11,100
Childcare Network	IC Childcare Providers	4,014
NWICAN Interculture W.G.	Good Practise Guide	516
NWICAN Education W.G.	Education Map	1,350
LY&CS	Development Plan	3,000
Small Scale Support	Support x 5 schools/individuals	1,885
Total		65,165
C. Enterprise and Employment		
Local Employment Centre	Connolly Information Centre	113,052
Local Employment Centre	North West Inner City	110,812
Local Employment Centre	Inner City renewal Group	109,396
Local Employment Centre	St Andrew's Resource Centre	119,602
Employer Liaison Officer	St Andrew's Resource Centre	21,508
JI Coordinator	SWICN	27,750
JI Co-ordinator	PEN	19,050
JI Co-ordinator	TEN	5,985
Skills Training for Women	Gateway	30,000
Skills Training for Women	North Wall Women's Centre	5,000
Pre Enterprise Support	Larkin/Fountain	5,565
Enterprise Support Service	Inner City Enterprise	70,000
Small Scale Support	Support x 1 Group	800
Total		638,520
D. Community Infrastructure		
Development of Community Network	ICON	60,936
Development of Community Network	SWICN	64,140
Development of Community Network	NWICAN	53,280
Community Regeneration Programme	St Catherine's Combined	13,000
Pan African Organisation	Project Co-ordinator	7,750
Network Co-ordinator	North West I. C. Women's Network	7,285
Video Production	Inner City Renewal Group	1,500
Small Scale Support	Support x 8 Groups	4,603
Total		212,494
Total Activities		1,016,682

Details of local groups funded

Arts Limited	Emer McGrath Manager Arts Resource and Training Services Ltd Gardiner House 64 Lower Gardiner Street Dublin 1	Tel 856 1422 Fax 856 1427 Info@artsresource.net www.artsresource.net
Community Technical Aid	Josephine Henry Community Planner Community Technical Aid c/o St Vincent de Paul 101 Railway Street Dublin 1	Tel 855 7015 Fax 855 8291
DISC Project	Riona Fitzgerald Project Manager Dublin Inner-City Computerisation Project (DISC) DIT Office 40-41 Lower Sean McDermott Street Dublin 1	Tel 402 4392 Fax 836 5023 Email disc2000@eircom.net www.ncte.ie/disc
Gateway Project	Carmel Brien Co-ordinator Gateway Pre-employment Training for Women 38Arran Quay Dublin 7	Tel 872 0133 Fax 872 0127
ICES Connolly Information Centre	Elaine Mulvaney Manager Inner City Employment Service Connolly Information Centre 80-82 The Coombe Dublin 8	Telephone 453 0803
ICES Inner City Renewal Group	Ruth Lawlor Manager ICES ICRG 57 Amiens Street Dublin 1	Tel 855 7207
ICES North West Inner City	Ger Moore Manager ICES North West Inner City 42 Manor Street Dublin 7	Tel 868 6333
ICES St Andrew's Resource Centre	Betty Ashe Employment Service Manager Inner City Employment Service St Andrew's Resource Centre 114-116 Pearse Street Dublin 2	Tel 677 1930 Fax 671 5734
Inner City Enterprise	Eamon Brady Manager Inner City Enterprise 56-57 Lower Gardiner Street Dublin 1	Tel 836 4073 Fax 836 3742
Inner City Organisations Network	Philip Boyd Co-ordinator ICON 22 Lower Buckingham Street Dublin 1	Tel 836 6890 Fax 836 4870

Jobs Initiative / Parishes Employment Network	Des Mahon Jobs Initiative Co-ordinator Parishes Employment Network 21 Manor Street Dublin 7	Tel 679 0232
Jobs Initiative / SWICN	Alice Griffin Jobs Initiative Co-ordinator SWICN Carman's Court 14 Carman's Hall Dublin 8	Tel 473 2141 Fax 473 1604
Larkin Unemployed Centre	Maria Tyrrell Co-ordinator Larkin Unemployed Centre 57-58 North Strand Road Dublin 3	Tel 836 5544 Fax 836 6819
North West Inner City Area Network	Samantha Priestly Co-ordinator North West Inner City Area Network Spade Centre, North King Street Dublin 7	Tel 617 4847 Fax 677 1558
North West Inner City Women's Network	Pat Barratt Co-ordinator North West Inner City Women's Network 19 Manor Street Dublin 7	Tel 677 5741
O'Devaney Gardens Community Development	Lena Jordan c/o Gateway Project 38 Arran Quay Dublin 7	Tel 872 0133 Fax 872 0127
Pan African Organisation	Gabriel Ohkenla Co-ordinator Pan African Organisation 22-23 Moore Street Dublin 1	Tel 889 7663
Primary Schools Initiative	Padraig Corcoran Programme Manager Primary Schools Initiative Scoil Chaitriona CBS Lower Baggot Street Dublin 2	Tel 086 400 9435
St Catherine's Combined Communities Group	Andrew O'Connell St Catherine's Combined Communities Group Maltings Business Park 54-55 Marrowbone Lane Dublin 8	Tel 453 7247
St. Teresa's Gardens Environmental & Employment Project	Brian Kenna Co-ordinator St. Teresa's Gardens Environmental & Employment Project 198 St. Teresa's Gardens Donore Avenue Dublin 8	Tel 086 843 3193
SWICN	Evan Moore SWICN Carman's Court 14 Carman's Hall, Dublin 8	Tel 473 2141 Fax 473 1604

